RTS Connect is our new name for fixed route service. When you think of a 40- or 60-ft. bus, you’re thinking of RTS Connect.

Frequent Routes
Every 15 minutes, Monday through Friday, from 6am to 6pm. Every 30 minutes at other times. Frequent Routes serve the RTS Transit Center in Downtown Rochester.

Local Routes
Every 30 minutes, Monday through Friday, from 6am to 6pm. Every 60 minutes at other times. Local Routes serve the RTS Transit Center in Downtown Rochester.

Crosstown Routes
Every 30 minutes, Monday through Friday, from 6am to 6pm. Every 60 minutes at other times. Crosstown Routes do not serve the RTS Transit Center.

Commuter Routes
One to two trips during AM and PM peak times, Monday through Friday. Commuter Routes do not serve the RTS Transit Center (except Route 96). Route frequencies are approximate. See route schedules for specific times.

RTS On Demand provides on demand service with ADA-accessible vehicles within each On Demand Zone. Reservations are required. To book a ride, use the On Demand app (download from the App Store or Google Play) or call Customer Service at 585-288-1700.

Fares
RTS Go, valid RTS passes or exact change accepted

RTS Connect Fares
Frequent, Local, Crosstown/Suburban and Commuter Routes

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<thead>
<tr>
<th></th>
<th>Adults</th>
<th>Reduced Fares</th>
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<tbody>
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RTS On Demand Fares
One ride within one On Demand Zone

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| Curb-to-Curb ride | $3.00 | $1.50 |

Unlimited Fares with RTS Go
Must use RTS Go card or app (regular fare is applied until this maximum amount is reached).

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Reduced Fares:
- Children age 6 - 11
- Seniors age 65 and above
- People with disabilities

Customers receiving reduced fares may be asked to show a government-issued ID or Medicare card when boarding.

Children
Children age 5 and under ride free (limit 3 per adult). Children age 10 and under must be accompanied by an adult.

Veterans
Veterans ride free on RTS Connect and RTS On Demand. To receive free service, veterans are required to use the Veterans Outreach Center-issued bus pass. Visit vocroc.org/rts for details.

RTS Access Customers
RTS Access customers ride free on RTS Connect and RTS On Demand. RTS Access customers must show their RTS Access ID; visit myRTS.com/Access for details.

Questions?
myRTS.com/Contact-Us
585-288-1700
Visit us at an RTS Transit Center Info Desk.

Customer Service Hours
RTS Call Center: 6am – 7pm, 7 days a week
RTS Transit Center Service Desk: 6am – 7pm, Mon – Fri
8am – 5pm, Sat/Sun
Para atención en español, por favor llamar al (585) 288-1700.

RTS Go
RTS Go is a better way to pay for your fare. The more you ride, the more you’ll save: you’ll never pay more than $3 a day or $56 in a month!
RTS Go cards are available at ticket vending machines at the RTS Transit Center. RTS Go is also available with the Transit app, available on the App Store or Google Play.

Transit App
Transit is the simple, reliable way to ride. Use the app to plan your trip, track your ride, and pay using RTS Go mobile. See upcoming departure times, save your favorite destinations, and get step-by-step directions. Download Transit from the App Store or Google Play.

Text Where’s My Bus?
Text your bus stop ID number to 20105 and within seconds, you’ll receive the next three bus arrival times for your stop.

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