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Special Travel Codes
A Bus operates to RTS Station ONLY. No service to the Transit Center.
B Bus operates to/from Browncroft Terminal (Browncroft & Newcastle) at time indicated.
E Bus pulls into East High Loop at time indicated.
H Bus operates from East Main St. opposite Hall St. at time indicated.
P Bus operates to Mercy High School at 7:29 AM and 3:13 PM.
V Service to University Ave. via Route 38 E Main. Bus operates outbound via E Main St. to Landing Heights. Bus leaves Landing Heights at 1:21 AM on weekdays and 1:26 AM on Saturday and Sunday. Operates inbound via University Ave.

All timetables subject to change due to weather conditions and traffic congestion.
### Bus Fares

<table>
<thead>
<tr>
<th>Fares</th>
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<td>Adult 5-Day Pass</td>
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<td>Senior/Disabled</td>
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</table>

### Customer Service Information

**Call:** 585-288-1700 or 888-288-3777

**To:** Customer Service Center

1372 East Main Street
Rochester, NY 14609

**Email:** WMB@myRTS.com

**Website:** myRTS.com

**Mobile App:** Where's My Bus? (WMB) on your smartphone

**Texting:** RTS to 22828 to join our email newsletter!

**Customer Service Information**

- 7 Days a week
- Monday-Friday
- 9:00AM-3:30PM
- After 6:30PM: 716-288-7700

**Hours of Operation**

- Regular RTS Schedule: Monday-Sunday

**Address:**

- 38 East Main Street
- Rochester, NY 14609

**Telephone:**

- 585-288-1700
- 585-288-3777

**Website:**

- www.myRTS.com

**Email:**

- WMB@myRTS.com

**Facebook:** www.facebook.com/myRTS

**Instagram:** www.instagram.com/myRTS

**Twitter:** www.twitter.com/myRTS

**YouTube:** www.youtube.com/myRTS

**Google Play Store**

- Search: Where’s My Bus

**Apple Store**

- Search: Where’s My Bus

### OTP Information

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1. Regular RTS Schedule

### OTP Hours

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