Special Travel Codes

B  Bus operates to/from Bryant & Stratton at 9:55 PM.
D  Bus operates to Strong Ties, 2613 W. Henrietta Rd at the following times:
   6:25 AM, 7:30 AM, 8:30 AM, 9:30 AM, 10:27 AM, 10:30 AM, 11:13 AM, 12:25 PM,
   1:35 PM, 2:25 PM, 3:19 PM, 3:30 PM, 4:30 PM and 7:20 PM.
M  Bus operates to/from MCC Rear Loop at 9:49 PM.
U  Bus operates via Diamond Manufacturing on Commerce Drive.

All timetables subject to change due to weather conditions
and traffic congestion.
At RTS, we work hard to make your ride as enjoyable as possible. Have any comments or suggestions on what we could do to make it better? Call 585-288-1700.

Bus Fares
RTS costs just $1 a ride. Want to save even more? Passes can save you money and time. Purchase them at the RTS Transit Center, on the bus, online, or other locations. For more information, visit myRTS.com, or call 585-288-1700.

$1.00  Adult Fare
$3.00  All Day Unlimited Pass
$12.00  Stored-Value Pass
$14.00  Adult 5-Day Unlimited Pass
$56.00  Adult 31-Day Unlimited Pass
$0.50*  Seniors 65+ and persons with disabilities
$1.50*  Senior/Disabled Day Pass
$7.00*  Senior/Disabled 5-Day Pass
$28.00*  Senior/Disabled 31-Day Pass
$0.50  Children age 6-11
FREE  Children age 5 and under

* Seniors 65+ and persons with disabilities pay half fare with a Medicare, SCAC Low-Fare, or RTS Half-Fare Card – Monday-Friday from 9:00AM-3:30PM and after 6:30PM. And all day Saturday, Sunday, and holidays.


Customer Service Information
Call: 585-288-1700 or 888-288-3777 (TDD Customers: 585-654-0210)

Online:
Visit our website at myRTS.com or visit myRTS.com/Contact-Us
Write: RTS Customer Service Center
1372 East Main Street
Rochester, NY 14609

Lose Something?
Call Lost & Found at 585-654-0610

WMB: Where’s My Bus?
RTS brings you the very latest tech to make it easy to enjoy the ride. Download the RTS Where’s My Bus? app today from the Google Play Store or Apple Store and:
- Find the nearest bus stop
- Plan your trip
- Save your favorites
- Calculate your savings
- Get service alerts
- And much more

RTC costs just $1 a ride. Want to save even more? Passes can save you money and time. Purchase them at the RTS Transit Center, on the bus, online, or other locations. For more information, visit myRTS.com, or call 585-288-1700.

$1.00  Adult Fare
$3.00  All Day Unlimited Pass
$12.00  Stored-Value Pass
$14.00  Adult 5-Day Unlimited Pass
$56.00  Adult 31-Day Unlimited Pass
$0.50*  Seniors 65+ and persons with disabilities
$1.50*  Senior/Disabled Day Pass
$7.00*  Senior/Disabled 5-Day Pass
$28.00*  Senior/Disabled 31-Day Pass
$0.50  Children age 6-11
FREE  Children age 5 and under

* Seniors 65+ and persons with disabilities pay half fare with a Medicare, SCAC Low-Fare, or RTS Half-Fare Card – Monday-Friday from 9:00AM-3:30PM and after 6:30PM. And all day Saturday, Sunday, and holidays.


Customer Service Information
Call: 585-288-1700 or 888-288-3777 (TDD Customers: 585-654-0210)

Online:
Visit our website at myRTS.com or visit myRTS.com/Contact-Us
Write: RTS Customer Service Center
1372 East Main Street
Rochester, NY 14609

Lose Something?
Call Lost & Found at 585-654-0610

WMB: Where’s My Bus?
RTS brings you the very latest tech to make it easy to enjoy the ride. Download the RTS Where’s My Bus? app today from the Google Play Store or Apple Store and:
- Find the nearest bus stop
- Plan your trip
- Save your favorites
- Calculate your savings
- Get service alerts
- And much more

Don’t have a smartphone?
- Find the nearest bus stop
- Plan your trip
- Save your favorites
- Calculate your savings
- Get service alerts
- And much more

Call 585-288-1700 or visit myRTS.com for more info.
*Standard messaging rates may apply.

Enjoy the Ride
At RTS, we work hard to make your ride as enjoyable as possible. Have any comments or suggestions on what we could do to make it better? Call 585-288-1700 or visit myRTS.com/Contact-Us.