Customer Assistance
Do you have a question? Want to provide feedback? There are lots of ways to connect with RTS:
• Talk to a Customer Service Representative at the RTS Transit Center
• Call Customer Service at 585-288-1700
• Visit us online at myRTS.com/contact-us

Fare Information

| Adults          | $1  |
| Children 12 and over | $1  |
| Children 6 – 11    | $1  |
| Children 5 and under* | FREE |

*Limit 3 children per fare-paying adult.

Bus Passes
RTS bus passes provide even greater value and convenience. Purchase passes at RTS Transit Center vending machines, by calling Customer Service at 288-1700, online at myRTS.com, or at RTS authorized retail outlets. To avoid being victim of fraudulent or forged passes, view our list of RTS authorized retail outlets at myRTS.com.

You can find bus schedules:
• At the RTS Transit Center
• Online at myRTS.com
• By calling 585-288-1700

The RTS Transit Center
The RTS Transit Center ushers in a new era in customer convenience, comfort, and connectivity. Its 30 bus bays can accommodate 100 buses per hour - keeping everyone moving and on time.

Features include:
• Electronic displays
• Ticket vending machines
• Customer information desks
• Trip planning kiosks
• On-site security
• Public and family restrooms
• ADA compliant features

Thanks for choosing RTS.
Enjoy the ride!

[Map of Rochester with RTS Transit Center highlighted]