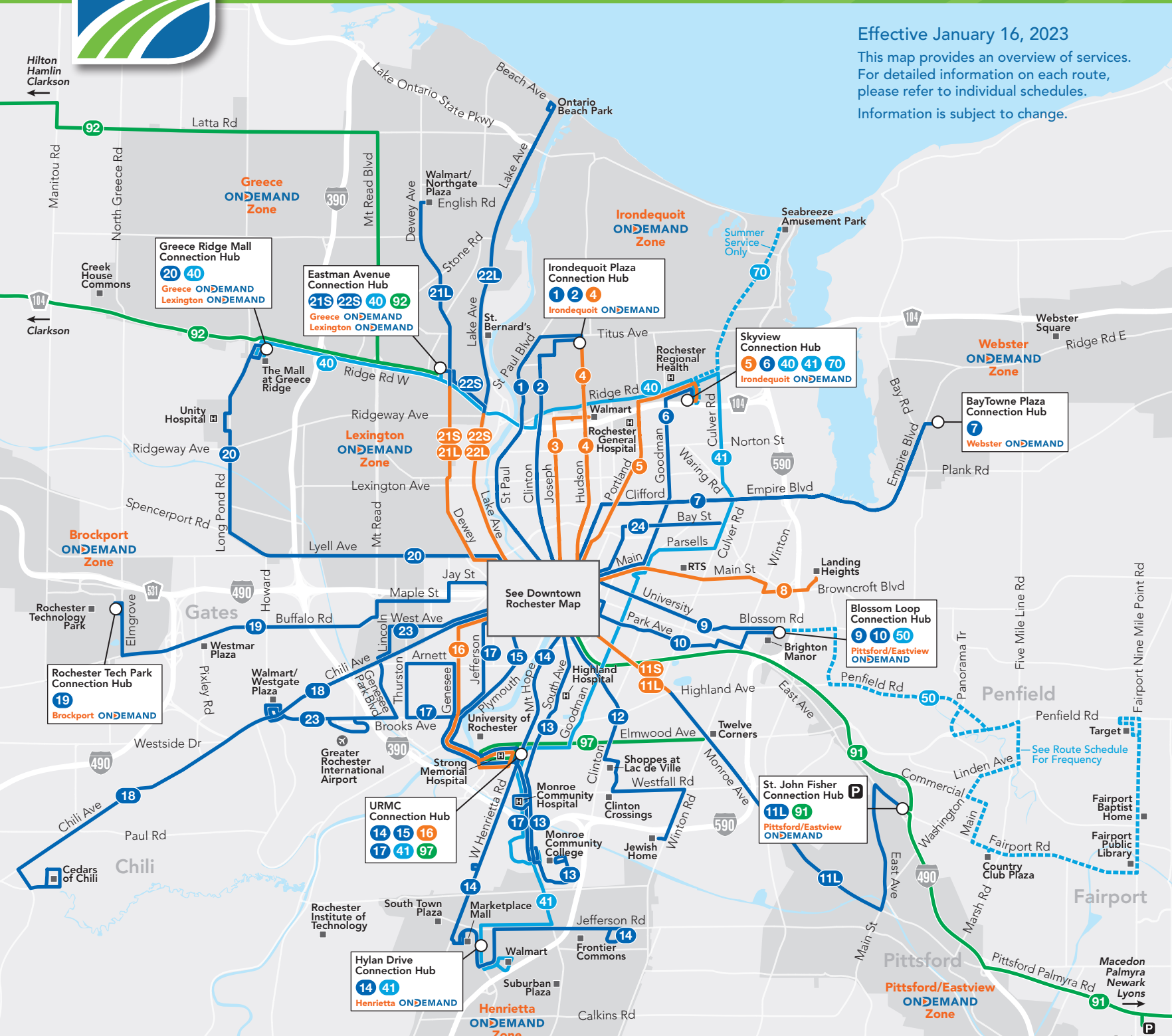




# System Map Monroe County

Effective January 16, 2023

This map provides an overview of services. For detailed information on each route, please refer to individual schedules. Information is subject to change.



See Downtown Rochester Map

See Route Schedule For Frequency

**ONDEMAND Zones**  
Provides on-demand service within RTS' On Demand Zones when a customer requests a ride through the On Demand app, or by calling Customer Service. Visit [myRTS.com](http://myRTS.com) for details.

**Connection Hubs**  
Provide connection points between RTS Connect, RTS On Demand Zones, and other mobility options. Visit [myRTS.com](http://myRTS.com) for details.

### RTS Routes

- 16 Frequent Service**  
Every 15 minutes Mon-Fri 6am-6pm. Every 30 minutes at other times. Frequent Routes serve the RTS Transit Center in Downtown Rochester.
- 12 Local Service**  
Every 30 minutes Mon-Fri 6am-6pm. Every 60 minutes at other times. Local Routes serve the RTS Transit Center in Downtown Rochester.
- 40 Crosstown/Suburban Service**  
Every 30 minutes Mon-Fri 6am-6pm. Every 60 minutes at other times. Crosstown/Suburban Routes do not serve the RTS Transit Center.
- 92 Commuter Service**  
One to two trips during AM and PM peak times during weekdays. Commuter Routes do not serve the RTS Transit Center (except Route 91).

----- Dashed lines indicate routes with limited service dates, hours, or frequency. See route schedules for details.

Route frequencies are approximate. See route schedules for specific times.



### RTS Connect Fares

Frequent, Local, Crosstown/Suburban and Commuter Routes

Adults	\$1.00
Reduced Fares	\$ .50

### RTS On Demand Fares

One ride within one On Demand Zone	Adult	Reduced Fares
to/from RTS bus stop or Connection Hub	\$1.00	\$ .50
Curb-to-Curb ride	\$3.00	\$1.50

#### Reduced Fares:

- Children age 6 -11
- Seniors age 65 and above
- People with disabilities

Customers receiving reduced fares may be asked to show a government-issued ID or Medicare card when boarding.

### Unlimited Fares with RTS Go

RTS Connect routes and/or On Demand service. Must use RTS Go card or app (regular fare is applied until this maximum amount is reached).

All-Day	Adults	\$3.00
	Reduced Fares	\$1.50
31-Day	Adults	\$56
	Reduced Fares	\$28

### Children

Children age 5 and under ride free (limit 3 per adult). Children age 10 and under must be accompanied by an adult.

### Veterans

Veterans ride free on all RTS Connect routes and On Demand service. To receive free service, veterans are required to use the Veterans Outreach Center-issued bus pass. Visit [vocroc.org/rts](http://vocroc.org/rts) for details.

### RTS Access Customers

RTS Access customers ride free on all RTS Connect routes and On Demand service. RTS Access customers are required to show their RTS Access ID card.

### Questions?

585-288-1700

[myRTS.com/Contact-Us](http://myRTS.com/Contact-Us)

Visit an RTS Transit Center Info Desk

#### Customer Service Hours

RTS Call Center: 6am – 7pm, 7 days a week

RTS Transit Center Service Desk:

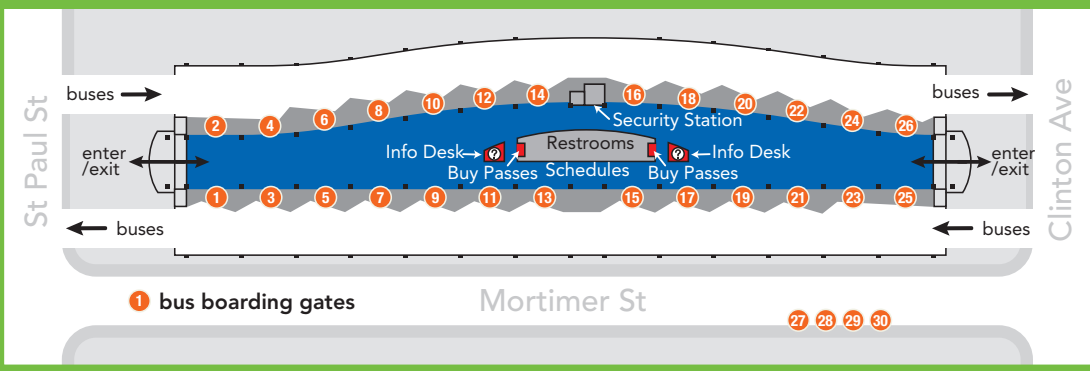
6am – 7pm, Mon – Fri

8am – 5pm, Sat/Sun

Para atención en español, por favor llamar al (585) 288-1700

## RTS Transit Center

All Local and Frequent Routes begin or end at the RTS Transit Center



## Downtown Rochester

