

# Questions?

myRTS.com/Contact-Us

585-288-1700

Visit us at an RTS Transit Center Info Desk.

## Customer Service Hours

Mon, May 10 – Sunday, May 30, 2021:

RTS Call Center: 5am to Midnight, 7 days/week

RTS Transit Center Service Desk:

5am – 7pm, Mon – Fri

8am – 5pm, Sat/Sun

Mon, May 31, 2021 and beyond:

RTS Call Center: 6am – 7pm, 7 days a week

RTS Transit Center Service Desk:

6am – 7pm, Mon – Fri

8am – 5pm, Sat/Sun

Para atención en español, por favor llamar al (585) 288-1700

## RTS Go

RTS Go is a better way to pay for your fare. The more you ride, the more you'll save: you'll never pay more than \$3 a day or \$56 in a month!



RTS Go cards are available at ticket vending machines at the RTS Transit Center. RTS Go is also available with the Transit app, available on the App Store or Google Play.

## Transit App

Transit is the simple, reliable way to ride. Use the app to plan your trip, track your ride, and pay using RTS Go mobile. See upcoming departure times, save your favorite destinations, and get step-by-step directions. Download Transit from the App Store or Google Play.



## Text or Email Where's My Bus?

Text your bus stop ID number to 20105 or email it to wmb@myRTS.com with the ID number in the subject line.

Within seconds, you'll receive the next three bus arrival times for your stop.



RTS Connect is our new name for fixed route service. When you think of a 40- or 60-ft. bus, you're thinking of RTS Connect.

## Frequent Routes

Every 15 minutes, Monday through Friday, from 6am to 6pm. Every 30 minutes at other times. Frequent Routes serve the RTS Transit Center in Downtown Rochester.

## Local Routes

Every 30 minutes, Monday through Friday, from 6am to 6pm. Every 60 minutes at other times. Local Routes serve the RTS Transit Center in Downtown Rochester.

## Crosstown Routes

Every 30 minutes, Monday through Friday, from 6am to 6pm. Every 60 minutes at other times. Crosstown Routes do not serve the RTS Transit Center.

## Commuter Routes

One to two trips during AM and PM peak times, Monday through Friday. Commuter Routes do not serve the RTS Transit Center (except Route 96).

Route frequencies are approximate. See route schedules for specific times.



RTS On Demand provides on demand service with ADA-accessible vehicles within each On Demand Zone. Reservations are required.

To book a ride, use the On Demand app (download from the App Store or Google Play), visit myRTS.com, or call Customer Service at 585-288-1700.

## Holiday Schedule

On the following holidays, RTS Connect will operate a weekend schedule and RTS On Demand will operate according to Sunday service hours: New Year's Day, Memorial Day, Independence Day (4th of July), Labor Day, Thanksgiving Day, and Christmas Day.

## Fares

RTS Go, valid RTS passes or exact change accepted

### RTS Connect Fares

Frequent, Local, Crosstown/Suburban and Commuter Routes

Adults	\$1.00
Reduced Fares	\$ .50

### RTS On Demand Fares

One ride within one On Demand Zone

	Adults	Reduced Fares
To/from RTS bus stop or Connection Hub	\$1.00	\$ .50
Curb-to-Curb ride	\$3.00	\$1.50

### Unlimited Fares with RTS Go

RTS Connect routes and/or On Demand service. Must use RTS Go card or app (regular fare is applied until this maximum amount is reached).

	Adults	\$3.00
	All-Day	Reduced Fares
31-Day	Adults	\$56
	Reduced Fares	\$28

### Reduced Fares:

- Children age 6 -11
- Seniors age 65 and above
- People with disabilities

Customers receiving reduced fares may be asked to show a government-issued ID or Medicare card when boarding.

### Children

Children age 5 and under ride free (limit 3 per adult). Children age 10 and under must be accompanied by an adult.

### Veterans

Veterans ride free on RTS Connect and RTS On Demand. To receive free service, veterans are required to use the Veterans Outreach Center-issued bus pass. Visit vocroc.org/rtts for details.

### RTS Access Customers

RTS Access customers ride free on RTS Connect and RTS On Demand. RTS Access customers must show their RTS Access ID; visit myRTS.com/Access for details.



# TE3

## SATURDAY NIGHT

# TIGER EAST END EXPRESS

RIDE FREE WITH STUDENT I.D.

### Effective Saturdays:

August 27 through December 3, 2022  
and January 21 through April 29, 2023

Service does not operate on Thanksgiving, Winter, and Spring Breaks.

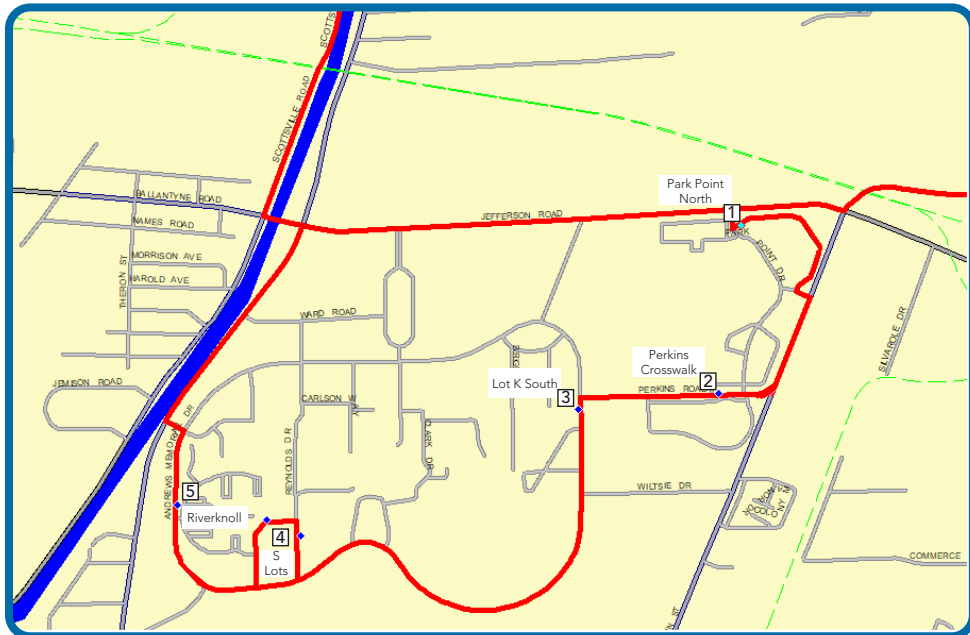


# Tiger East End Express TE3

Park Point North	Perkins Crosswalk	Lot K South	S Lot Stops	Riverknoll	Union & East	Union & East	Park Point North
10:30p	10:37p	10:39p	10:45p	10:52p	11:09p	11:11p	11:29p
11:30p	11:37p	11:39p	11:45p	11:52p	12:09a	12:11a	12:29a
12:30a	12:37a	12:39a	12:45a	12:52a	1:09a	1:11a	1:29a
1:30a	1:37a	1:39a	1:45a	1:52a	...	...	...

**Note:** Bus stops moved to S Lot from Tyler & Andrews

## RIT TO DOWNTOWN



## DOWNTOWN TO RIT



Customer Service  
Information  
Call: 585-288-1700 or  
888-288-3777  
(TDD Customers:  
585-654-0210)

Find us on Social!



Keyword: enjoyRTS

