# Questions?

myRTS.com/Contact-Us 585-288-1700

Visit us at an RTS Transit Center Info Desk.

## **Customer Service Hours**

RTS Call Center: 6am – 7pm, 7 days a week

RTS Transit Center Service Desk:

6am – 7pm, Mon – Fri 8am – 5pm, Sat/Sun

Para atención en español, por favor llamar al (585) 288-1700.

## RTS Go

RTS Go is a better way to pay for your fare. The more you ride, the more you'll save: you'll never pay more than \$3 a day or \$56 in a month!



RTS Go cards are available at ticket vending machines at the RTS Transit Center. RTS Go is also available with the *Transit* app, available on the App Store or Google Play.

# **Transit App**

Transit is the simple, reliable way to ride. Use the app to plan your trip, track your ride, and pay using RTS Go mobile. See upcoming departure times, save your favorite destinations, and get step-by-step directions. Download Transit from the App Store or Google Play.



# Text Where's My Bus?

Text your bus stop ID number to 20105 and within seconds, you'll receive the next three bus arrival times for your stop. Standard message and data rates may apply.



RTS Connect is our new name for fixed route service. When you think of a 40- or 60-ft. bus, you're thinking of RTS Connect.

## **Frequent Routes**

Every 15 minutes, Monday through Friday, from 6am to 6pm. Every 30 minutes at other times. Frequent Routes serve the RTS Transit Center in Downtown Rochester.

#### **Local Routes**

Every 30 minutes, Monday through Friday, from 6am to 6pm. Every 60 minutes at other times. Local Routes serve the RTS Transit Center in Downtown Rochester.

#### **Crosstown Routes**

Every 30 minutes, Monday through Friday, from 6am to 6pm. Every 60 minutes at other times. Crosstown Routes do not serve the RTS Transit Center.

#### Commuter Routes

One to two trips during AM and PM peak times, Monday through Friday. Commuter Routes do not serve the RTS Transit Center (except Route 96).

Route frequencies are approximate. See route schedules for specific times.





RTS On Demand provides on demand service with ADA-accessible vehicles within each On Demand Zone. Reservations are required.

To book a ride, use the On Demand app (download from the App Store or Google Play) or call Customer Service at 585-288-1700.

# Holiday Schedule

On the following holidays, RTS Connect will operate a weekend schedule and RTS On Demand will operate according to Sunday service hours: New Year's Day, Memorial Day, Independence Day (4th of July), Labor Day, Thanksgiving Day, and Christmas Day.

# **Fares**

RTS Go, valid RTS passes or exact change accepted

#### **RTS Connect Fares**

Frequent, Local, Crosstown/Suburban and Commuter Routes

Adults	\$1.00
Reduced Fares	\$ .50

#### RTS On Demand Fares

One ride within one On Demand Zone	Adults	Reduced Fares
To/from RTS bus stop or Connection Hub	\$1.00	\$ .50
Curb-to-Curb ride	\$3.00	\$1.50

## Unlimited Fares with RTS Go

RTS Connect routes and/or On Demand service. Must use RTS Go card or app (regular fare is applied until this maximum amount is reached).

All Davi	Adults	\$3.00
All-Day	Reduced Fares	\$1.50
21 Day	Adults	\$56
31-Day	Reduced Fares	\$28

#### **Reduced Fares:**

- Children age 6 -11
- Seniors age 65 and above
- People with disabilities

Customers receiving reduced fares may be asked to show a government-issued ID or Medicare card when boarding.

#### Children

Children age 5 and under ride free (limit 3 per adult). Children age 10 and under must be accompanied by an adult.

#### **Veterans**

Veterans ride free on RTS Connect and RTS On Demand. To receive free service, veterans are required to use the Veterans Outreach Center-issued bus pass. Visit vocroc.org/rts for details.

#### **RTS Access Customers**

RTS Access customers ride free on RTS Connect and RTS On Demand. RTS Access customers must show their RTS Access ID; visit myRTS.com/Access for details.

12



# South Clinton Local Route

Effective April 1, 2024 Runs 7 days a week Hours of Service:

Weekdays 5am - Midnight Weekends 6am - Midnight





## **Local Route**

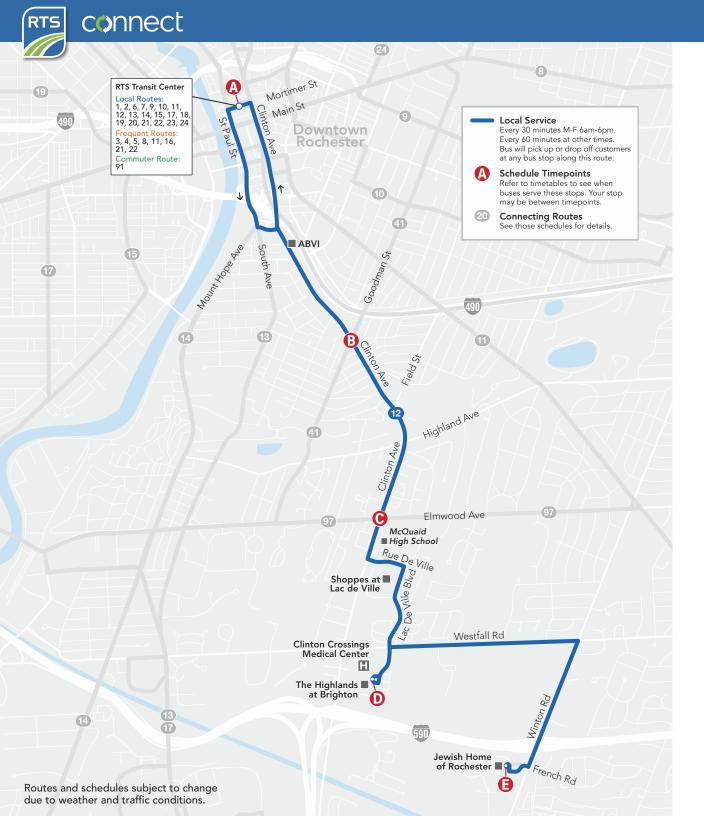
30-minute frequency 6am-6pm weekdays 60-minute frequency other times

## Serving:

RTS Transit Center
ABVI
Swillburg
McQuaid High School
Shoppes at Lac De Ville
Clinton Crossings Medical Center
The Highlands at Brighton
Jewish Home of Rochester



myRTS.com 585-288-1700 myRTS.com 585-288-1700



# **Monday-Friday**

## Outbound to Jewish Home

		1			
	RTS Transit	Clinton Ave &	Clinton Ave &	The Highlands	Jewish Home of Rochester
	Center	Goodman St	Elmwood Ave	at Brighton	OI HOOHOOLOI
	A	B	<b>G</b>	<b>D</b>	<b>(3</b>
MA	5:15	5:22	5:25	5:31	5:38
	6:15	6:22	6:25	6:31	6:38
	6:45	6:54	6:58	7:04	7:11
	7:15	7:24	7:28	7:34	7:41
	7:45	7:54	7:58	8:04	8:11
	8:15	8:24	8:28	8:34	8:41
	8:45	8:54	8:58	9:04	9:11
	9:15	9:24	9:28	9:34	9:41
	9:45	9:55	9:59	10:06	10:13
	10:15	10:25	10:29	10:36	10:43
	10:45	10:55	10:59	11:06	11:13
	11:15	11:25	11:29	11:36	11:43
	11:45	11:55	11:59	12:06	12:13
РМ	12:15	12:25	12:29	12:36	12:43
	12:45	12:55	12:59	1:06	1:13
	1:15	1:25	1:29	1:36	1:43
	1:45	1:55	1:59	2:06	2:13
	2:15	2:25	2:29	2:36	2:43
	2:45	2:55	2:59	3:06	3:13
	3:15	3:25	3:29	3:36	3:43
	3:45	3:55	3:59	4:06	4:13
	4:15	4:25	4:29	4:36	4:43
	4:45	4:55	4:59	5:06	5:13
	5:15	5:25	5:29	5:36	5:43
	5:45	5:55	5:59	6:06	6:13
	6:30	6:38	6:42	6:48	6:55
	7:30	7:38	7:42	7:48	7:55
	8:30	8:38	8:42	8:48	8:55
	9:30	9:38	9:41	9:46	9:53
	10:30	10:38	10:41	10:46	10:53
	11:30	11:38	11:41	11:46	11:53

#### **Inbound to RTS Transit Center**

					1
		The	Clinton Ave	Clinton Ave	RTS
	Jewish Home of Rochester	Highlands	&	&	Transit
	UI NUCITESTEI	at Brighton	Elmwood Ave	Goodman St	Center
	_	_	_	_	_
	<b>(3</b> )	<b>O</b>	Œ	B	A
MΑ	5:19	5:26	5:31	5:35	5:43
	5:46	5:53	5:58	6:02	6:10
	6:46	6:53	6:58	7:02	7:10
	7:16	7:23	7:28	7:32	7:40
	7:46	7:53	7:58	8:02	8:11
	8:16	8:23	8:28	8:32	8:41
	8:46	8:53	8:58	9:02	9:11
	9:16	9:23	9:28	9:32	9:41
	9:46	9:53	9:58	10:02	10:11
	10:16	10:23	10:28	10:33	10:42
	10:46	10:53	10:58	11:03	11:12
	11:16	11:23	11:28	11:33	11:42
	11:46	11:53	11:58	12:03	12:12
РΜ	12:16	12:23	12:28	12:33	12:42
	12:46	12:53	12:58	1:03	1:12
	1:16	1:23	1:28	1:33	1:42
	1:46	1:53	1:58	2:03	2:12
	2:16	2:23	2:28	2:33	2:42
	2:46	2:53	2:59	3:04	3:13
	3:16	3:23	3:29	3:34	3:43
	3:46	3:53	3:59	4:04	4:13
	4:16	4:23	4:29	4:34	4:43
	4:46	4:53	4:59	5:04	5:13
	5:16	5:23	5:29	5:34	5:43
	5:46	5:53	5:59	6:04	6:13
	6:16	6:23	6:29	6:34	6:43
	7:01	7:08	7:14	7:19	7:28
	8:01	8:08	8:13	8:17	8:25
	9:01	9:08	9:13	9:17	9:25
	10:01	10:08	10:13	10:17	10:24
	11:14	11:21	11:26	11:30	11:37

# Saturday/Sunday/Holiday

## Outbound to Jewish Home

	RTS Transit Center	Clinton Ave & Goodman St	Clinton Ave & Elmwood Ave	The Highlands at Brighton	Jewish Home of Rochester
	A	B	<b>G</b>	0	<b>(3</b>
MA	6:30	6:38	6:41	6:48	6:55
	7:30	7:39	7:43	7:50	7:57
	8:30	8:39	8:43	8:50	8:57
	9:30	9:39	9:43	9:50	9:57
	10:30	10:38	10:42	10:49	10:56
	11:30	11:38	11:42	11:49	11:56
M	12:30	12:38	12:42	12:49	12:56
	1:30	1:38	1:42	1:49	1:56
	2:30	2:38	2:42	2:49	2:56
	3:30	3:39	3:43	3:49	3:56
	4:30	4:39	4:43	4:49	4:56
	5:30	5:39	5:43	5:49	5:56
	6:30	6:39	6:43	6:49	6:56
	7:30	7:38	7:42	7:48	7:55
	8:30	8:38	8:42	8:48	8:55
	9:30	9:38	9:41	9:46	9:53
	10:30	10:38	10:41	10:46	10:53
	11:30	11:38	11:41	11:46	11:53

## Inbound to RTS Transit Center

	Jewish Home of Rochester	The Highlands at Brighton	Clinton Ave & Elmwood Ave	Clinton Ave & Goodman St	RTS Transit Center
	ø	O	C	<b>B</b>	A
AM	6:00	6:07	6:12	6:16	6:23
	7:00	7:07	7:12	7:16	7:24
	8:00	8:07	8:12	8:16	8:24
	9:00	9:07	9:12	9:16	9:24
	10:00	10:07	10:12	10:16	10:24
	11:00	11:07	11:12	11:16	11:24
PM	12:00	12:07	12:12	12:16	12:24
	1:00	1:07	1:12	1:16	1:24
	2:00	2:07	2:12	2:16	2:24
	3:00	3:07	3:12	3:16	3:24
	4:00	4:07	4:12	4:16	4:24
	5:00	5:07	5:12	5:16	5:24
	6:00	6:07	6:12	6:16	6:24
	7:00	7:07	7:12	7:16	7:24
	8:00	8:07	8:12	8:16	8:24
	9:00	9:07	9:12	9:16	9:23
	9:59	10:06	10:11	10:15	10:22
	11:15	11:22	11:27	11:31	11:38