

Rules of Conduct for RTS Buses, Facility, and Property

Follow these Rules while using RTS services, using RTS facilities, while on RTS property, or while riding RTS buses. We have these Rules to maintain public transportation services that are safe, secure, comfortable, and convenient.

The RGRTA Board of Commissioners adopted the "RGRTA Rules of Conduct for Transit Vehicles, Facilities and Properties" policy ("Rules"), which provides RGRTA with legal means to exclude people who engage prohibited conduct. The Rules include procedures for appeals. **This poster is a summary and does not list all the Rules.** The complete and full-length Rules are available on myrts.com. You can also view a copy at the Customer Information Desks at the RTS Transit Center or at RGRTA's Administrative Office.

We reserve the right to exclude you from bus service, use of any RTS facility, or take any other necessary action if you create conditions that pose safety or security risks; or interfere with the rights of others; or seriously disrupt RTS transit-related activities; or result in the assault of an RTS Transit Worker.

1. No eating. Non-alcoholic beverage in a closed container is allowed.
2. No loud or unreasonable noises.
3. No loitering, smoking, or alcohol.
4. No blocking doors or blocking aisles.
5. No lying on benches provided for sitting.
6. No sitting or lying on floors, sidewalks, asphalt, or other ground covering.
7. No sleeping, camping, or storing personal property on benches, floors, seats or RTS property.
8. No soliciting or unauthorized commercial activity.
9. No bike riding, roller blading, or skateboarding.
10. You must wear shoes and a shirt. You must cover private and intimate body parts with clothing.
11. Your face must be visible. Clothing or equipment worn for religious or medical purposes is allowed.
12. No uncaged animals other than service animals. Service animals must be under your control.
Aggressive or uncontrolled behavior is not tolerated.
13. No littering, spitting, or creating unsanitary conditions.
14. No blocking or delaying the flow of people or buses.
15. No public intoxication due to drugs or alcohol.
16. No tampering with or destroying equipment or property.
17. No fighting, swearing, or abusive language.
18. No physical contact, or attempts to make physical contact, or verbal threats toward transit workers, security guards, or members of the public.
19. No firearms, flammable liquids, or other dangerous weapons, articles, or materials.

RTS Transit Workers are performing their duties to provide transit service. As a result, we cannot act as Personal Care Attendants and we cannot carry belongings or push wheelchairs through the concourse. If necessary, we recommend that you travel with a person who can assist you. RTS Transit Workers may refuse service if you are unable to care for yourself due to illness, intoxication, or medication.

