



# The RTS Transit Center: Proposed Service Changes Public Hearing

# WELCOME & CALL TO ORDER

Bill Carpenter  
Chief Executive Officer  
Rochester Genesee Regional Transportation Authority

# PUBLIC HEARING PROCEDURE EXPLANATION

Crystal Benjamin

Director of Service Planning

Rochester Genesee Regional Transportation Authority

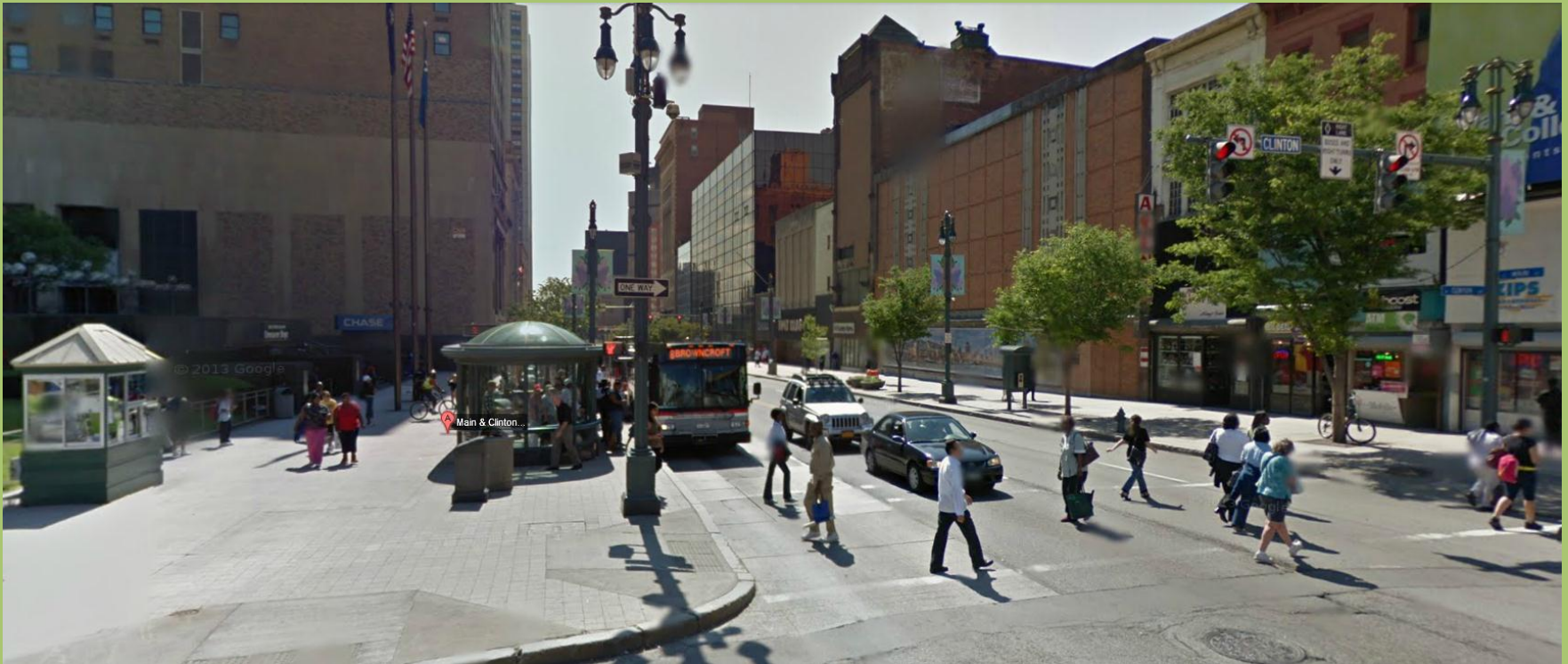
# PRESENTATION OF PROPOSED SERVICE CHANGES

Jan Mojzisek

Director of Scheduling

Rochester Genesee Regional Transportation Authority

# Main Street and North Clinton Avenue



A view of Main Street and North Clinton Avenue, where buses currently line-up multiple times per day.



# The brand-new RTS Transit Center opens November 28, 2014.



This world-class facility in the heart of Downtown Rochester will make it easier to ride the bus and enhance the overall experience for our customers.

RTS Transit Center Service  
Proposed Adjustment #1

# Proposed Schedule Changes

# Service Adjustment Proposal #1

**RTS proposes schedule changes to be implemented at the opening of the RTS Transit Center.**



# Proposed Service Changes

- We're proposing changing our service schedules to provide greater convenience for our customers and allow for the additional time required to travel through the Transit Center.
- Key proposed changes include:
  - Departure times at quarter-hour increments in the evenings (e.g., 9:15 p.m. instead of 9:19 p.m.; 10:30 p.m. instead of 10:26 p.m.)
  - Departures every 75 minutes beginning at 8 p.m. daily (instead of 67 minutes)
  - Departures every 60 minutes on weekends (instead of 45 minutes)
  - Final departures from the Transit Center at 11:45 p.m. (instead of 12:41 a.m.)

# RTS Line-up Comparison

## -Evenings-

Current @ Main & Clinton	Future @ Transit Center
6:17 pm	Regular daily service until 8:00 pm
7:05 pm	Regular daily service until 8:00 pm
8:12 pm	8:00 pm
9:19 pm	9:15 pm
10:26 pm	10:30 pm
11:33 pm	11:45 pm
12:41 am	-

# RTS Line-up Comparison - Saturday

Current @ Main & Clinton	Future @ Transit Center
5:40 am	6:00 am
6:20 am	-
7:05 am	7:00 am
7:50 am	8:00 am
8:35 am	9:00 am
9:20 am	10:00 am
every 45 mins until 6:20 pm	every 60 mins until 8:00 pm
6:20 pm	6:00 pm
7:08 pm	7:00 pm
8:12 pm	8:00 pm
same line-up frequency as weekdays (9:19 pm, 10:26 pm, 11:33 pm, 12:41 am)	same line-up frequency as <u>new</u> weekdays (9:15 pm, 10:30 pm, 11:45 pm)

# RTS Line-up Comparison - Sunday

Current @ Main & Clinton	Future @ Transit Center
6:20 am	6:00 am
7:05 am	7:00 am
7:50 am	8:00 am
8:35 am	9:00 am
9:20 am	10:00 am
every 45 mins until 6:20 pm	every 60 mins until 8:00 pm
6:20 pm	6:00 pm
7:08 pm	7:00 pm
8:12 pm	8:00 pm
same line-up frequency as weekdays (9:19 pm, 10:26 pm, 11:33 pm, 12:41 am)	same line-up frequency as <u>new</u> weekdays (9:15pm, 10:30pm, 11:45pm)

RTS Transit Center Service  
Proposed Adjustment #2

# Proposed Route Changes

# Service Adjustment Proposal #2

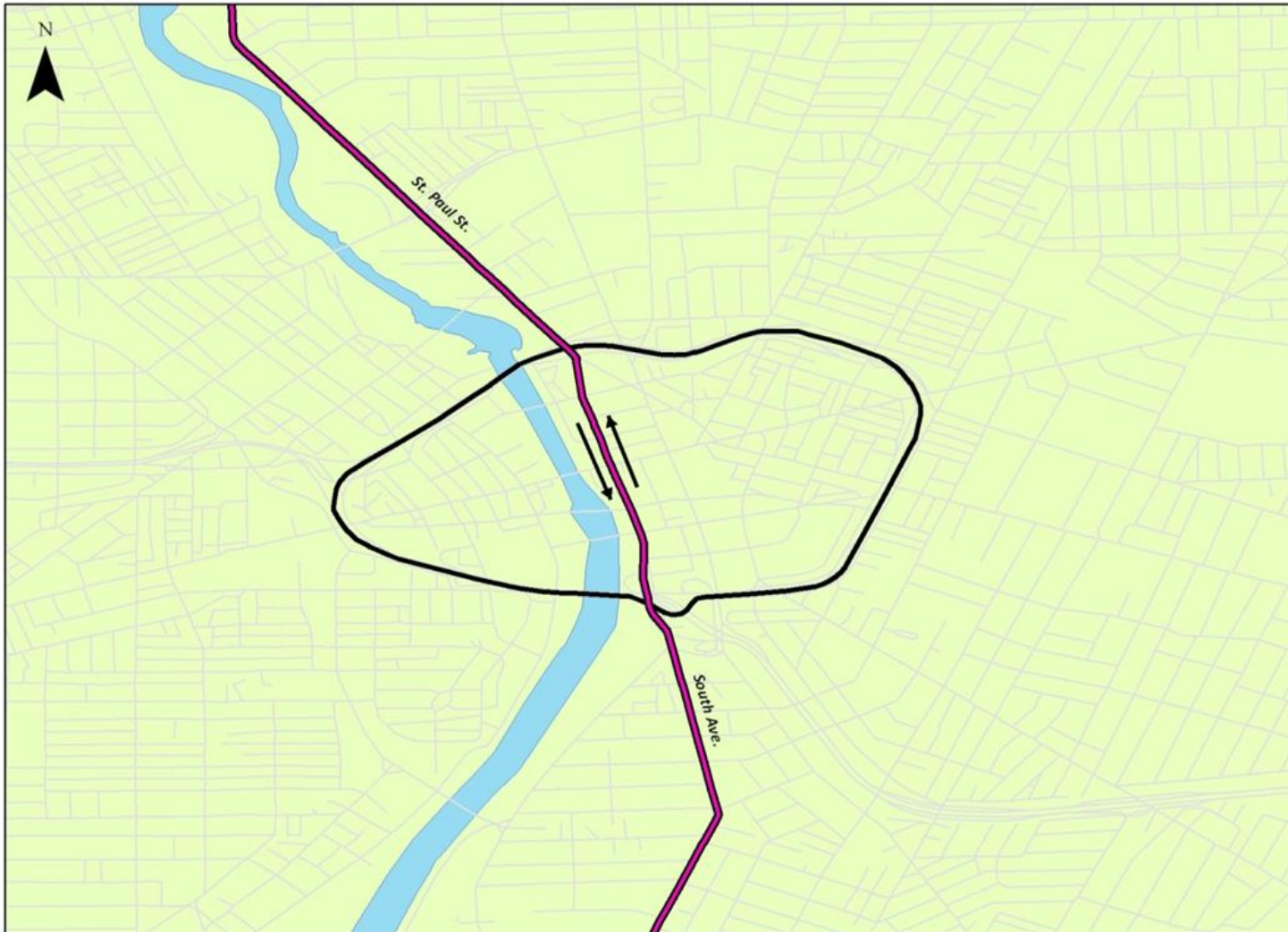
**RTS proposes to change the path our buses travel around Downtown and revising some of our routes to be implemented at the opening of the RTS Transit Center.**

# Proposed Route Changes

- St. Paul Street and North Clinton Avenue will be changed to two-way streets, and we'll be changing the path our buses travel around Downtown and revising some of our routes.
- Key proposed changes include:
  - No more lineups along Main Street and Clinton Avenue.
  - Some customers can now take a bus downtown and stay on it until it continues to their final destination (“through-routing”). This will no longer be possible. When buses arrive at the RTS Transit Center, customers must disembark and then pay a \$1 fare (or use an all-day, 5-day, or 31-day unlimited pass) to board their next bus.
- By offering “split” service in and out of our downtown hub, RTS can improve service by allocating the correct number of buses where they're needed. It also allows us to simplify destination and bus stop signs, and schedule information.

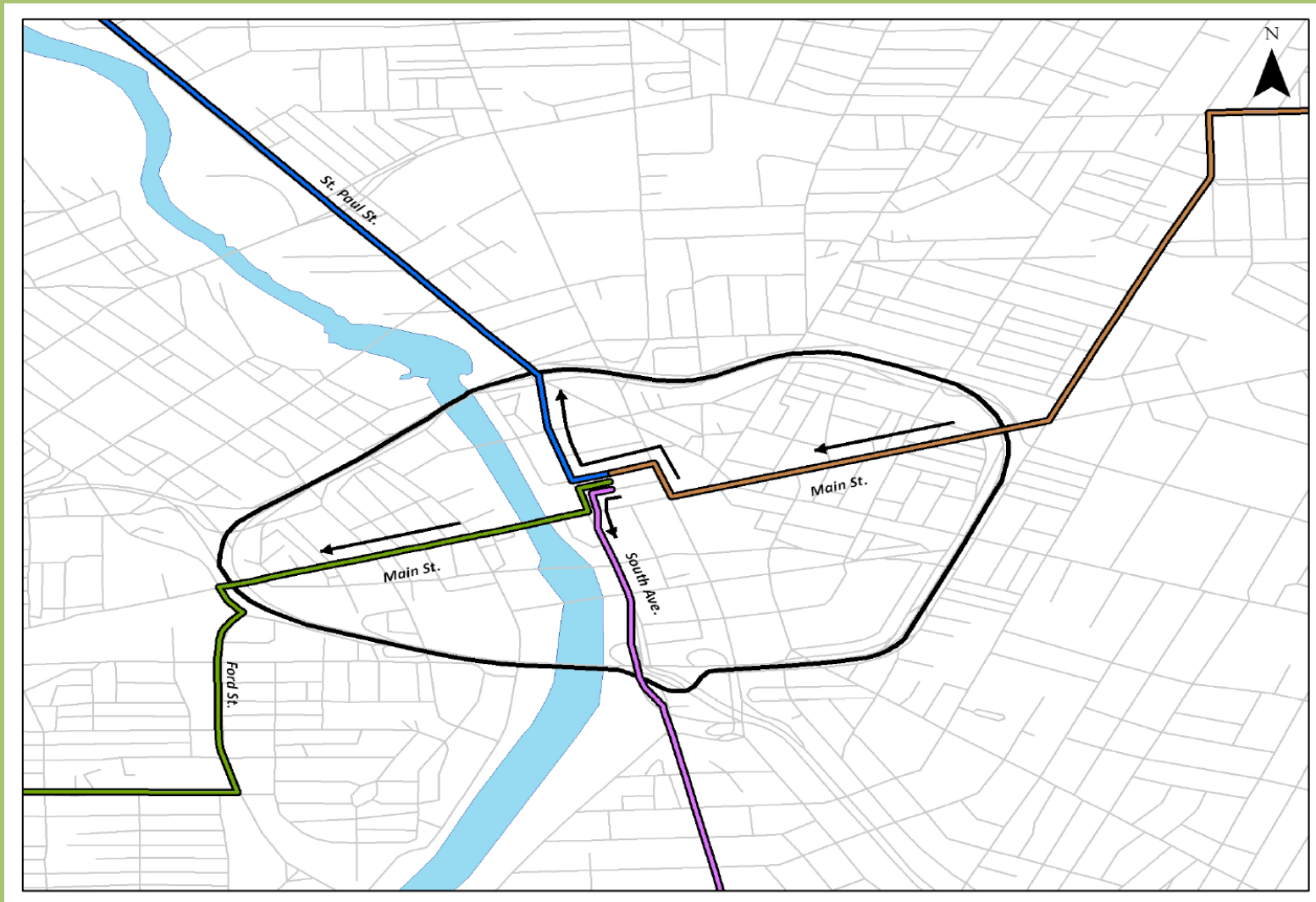


## Throughrouting



RTS Current Service Concept

# New Proposed Procedure



# Service Adjustment Proposal Effects

- Reduction of five departure times during line-ups on Saturdays.
- Reduction of four departure times during line-ups on Sundays.
- All customers will disembark at the Transit Center.
  - This will impact some of our customers and increase the number of people who transfer buses.
    - Weekday: up to 7% customers will transfer
    - Weekend: up to 14% customers will transfer

# You Asked. We Listened!

## Public Info Session Feedback

- Consider adding an additional departure after 11:45 pm
- Consider alternatives to additional \$1 fare for previously through-routed trips
- Provide information about changes well in advance of the Transit Center opening
- Consider adding additional service before 6 am on Saturdays

# Public Comment Period for all Registered Speakers

# What Happens after the Public Hearing?

- This presentation will be posted online at [rgrta.com](http://rgrta.com) by 5 p.m. EST on Friday, May 9.
- Written comments can also be submitted online or mailed to RGRTA (Attn: General Counsel) at 1372 East Main Street, Rochester, NY 14609. All comments must be received on or before 5:00 pm on May 13, 2014.
- Comments and questions received from registered speakers during the Public Hearing, online and through the mail will be posted on [rgrta.com](http://rgrta.com) on June 2, 2014.
- Comments and questions received, and final adjustments to these proposals will be shared with the RGRTA Board of Commissioners on June 5, 2014.

**THANK YOU  
FOR  
ATTENDING**