

**MINUTES OF THE REGULAR MEETING OF THE
BOARD OF COMMISSIONERS OF
ROCHESTER-GENESEE REGIONAL TRANSPORTATION AUTHORITY
AND ITS SUBSIDIARIES
March 17, 2022**

A. Roll Call and Determination of Quorum

The meeting was called to order at 12:06 pm by Chairman Donald Jeffries who determined that a quorum was present in person and virtually.

Present on Roll Call:

➤ County of Monroe	Don Jeffries	=	5 votes
➤ County of Monroe	Terrence Rice	=	5 votes
➤ County of Monroe	Judith Ahlfeld Seil	=	5 votes
City of Rochester	William Ansbro	=	2 votes
➤ City of Rochester	Jerdine Johnson	=	2 votes
➤ City of Rochester	William McDonald	=	2 votes
➤ County of Livingston	Susanne Carlock	=	2 votes
➤ County of Ontario	Brian H. Young	=	3 votes
County of Orleans	James R. Bensley	=	1 vote
➤ County of Seneca	Edward W. White	=	1 vote
County of Wayne	Michael P. Jankowski	=	3 votes
➤ County of Wyoming	Rich Kosmerl	=	1 vote
Amalgamated Transit Union	Jacques Chapman	=	0 votes
➤ Transit Dependent/Disability Community	Heather Bird	=	<u>0 votes</u>

Total Votes Possible	32
Total Votes Present	26
Votes Needed for Quorum	17

Others Present:

Scott Adair, Chief Financial Officer
Yolanda Allen, Community Engagement Manager
Julie Boasi, Director of Service Planning
Ken Boasi, Director of Regional Operations
Tom Brede, Public Information Officer
Mike Burns, City of Rochester
Bill Carpenter, Chief Executive Officer
Jay Corey, Director of Service Delivery
Daniel DeLaus, Chief Legal Counsel
Chris Dobson, VP of Transportation Services
Renee Elwood, Director of Well-Being & Inclusion
Caitlin Farley, Retirement & Benefits Specialist
Amy Gould, Chief People Officer

Krystle Hall, Director of People Performance & Development
Brandon Hettler, Technical Support Administrator II
Rusty Korth, VP of Maintenance
Ryan Lokken, Manager of Maintenance Support Operations
Chris Mahood, Director of Information Technology
Jamie Mott, Director of Paratransit Services
Sharon Muir-Eddy, Director of Budget
Kelly Parisi, Executive Assistant to the CEO
Aracelis Perez-Diaz, Customer Relationship Marketing Specialist
Jim Stack, Executive Director GTC
Miguel Velazquez, Deputy Chief Executive Officer

B. Adoption of the Agenda

On motion of Commissioner Young, seconded by Commissioner Johnson, the Agenda was unanimously adopted.

C. Approval of Minutes

On motion of Commissioner Kosmerl, seconded by Commissioner McDonald, the following minutes were unanimously approved.

- RGRТА Compensation Committee Meeting Minutes of February 3, 2022
- Quarterly Board Meeting Minutes of February 3, 2022
- RGRТА Compensation Committee Meeting Minutes of March 9, 2022

D. CEO Report

Bill Carpenter, Chief Executive Officer, presented the CEO Report which included a presentation on TOPS 2021-2022 Overview (The power point presentation is attached to these Minutes).

Questions/Comments on TOPS 2021-2022 Overview:

- *Commissioner McDonald asked if we are still providing more trips in the On-Demand Zones compared to when we had 40' bus service. Bill Carpenter, CEO stated that is correct we have a 31% increase with On-Demand service areas as opposed to when we had 40' bus service in those service areas.*
- *Commissioner Carlock asked how you can have a partial pass-up. Bill Carpenter, CEO stated that this is based on average pass-ups per day.*
- *Commissioner Bird asked if we have any data on pass-ups and if on-board customers are not managing their items, stroller, grocery cart, service animal properly and that is why we need to pass-up other customers. Miguel Velazquez, Deputy CEO, responded maybe, we do train our operators to ask customers to please move back so that they can make more room during busy times (or is there a better term?).*

Questions/Comments on Miscellaneous:

- *Commissioner Kosmerl asked about the new legislative redistricting maps that is not finalized but are we prepared to deal with any changes in representation. Bill Carpenter, CEO stated that we are pretty sure that it is somewhat settled, and as normal we will attempt to meet with all representatives.*

On motion of Commissioner Rice, seconded by Commissioner McDonald, the CEO Report was accepted by unanimous vote.

E. Financial Report

Scott Adair, Chief Financial Officer, presented the financial report, a copy of which is attached to these Minutes.

- *Commissioner Rice asked about personnel costs and wanted to understand why the categories of fringe benefits and salary & wages are not more in sync. Scott Adair, CFO, stated that we saw an increase in our pension plans values and, this has caused increase in the cost of administering those pension plans as an example of how they might not be in sync.*

On motion of Commissioner Rice, seconded by Commissioner McDonald, the Financial Report was accepted by unanimous vote.

F. Proposed Resolutions

Resolution for the Adoption of the 2022-2025 Comprehensive Strategic Plan and 2022-2023 Financial Plan for RGRTA and its Subsidiary Companies, RGRTA 5-2022

- *Commissioner Kosmerl asked how many On- Demand zones we have. Miguel Velazquez, Deputy CEO, stated we have seven and all have increased demand since inception, but Greece is seeing the biggest increase.*
- *Commissioner Bird is there any juggling of drivers or vehicles when seasonal service gets too busy. Miguel Velazquez, Deputy CEO, stated that to the degree possible we do.*
- *Chairman Jeffries thanked the Authority for the work that they have done over the last two years.*

Resolution RGRTA 5-2022 was moved on motion of Commissioner McDonald, seconded by Commissioner Johnson, the aforementioned Resolution, a copy of which is attached to these minutes, was unanimously approved.

G. Consent Resolutions

Resolution Authorizing the Award of a Master Task Order Contract for Environmental Review Services, RGRTA 6-2022

**Resolution Endorsing the FFY 2022 Program of Projects for the Urbanized Area and
Authorizing the Filing of Applications for Capital Assistance with the United States
Department of Transportation and New York State Department of Transportation,
RGRTA 7-2022**

**Resolution Authorizing GTCS, Inc. to Execute a Contract for Professional Services to be
rendered to the Genesee Transportation Council for the City of Rochester Active
Transportation Master Plan, GTCS 2-2022**

**Resolution Authorizing GTCS, Inc. to Execute a Contract for Professional Services to be
rendered to the Genesee Transportation Council for the Regional Village Service Study,
GTCS 3-2022**

- *Commissioner Carlock asked what villages are in the study. Miguel Velazquez, Deputy CEO stated that he will get that list over to the Commissioner.*

Resolutions RGRTA 6-2022 through RGRTA 7-2022 and GTCS 2-2022 through GTCS 3-2022 were moved on motion of Commissioner Young, seconded by Commissioner Carlock, the aforementioned Resolutions, a copy of which are attached to these minutes, were unanimously approved. Commissioner Rice wanted it to be noted that the firm he works for bid on GTCS 3-2022 but was not selected.

H. Calendar

Bill Carpenter, CEO, stated that the April 7th meetings are being cancelled. Our next meeting will be the Governance Committee Meeting on May 5th followed by the Quarterly Board Meeting. We will be sending out the Board Survey in April. In the past we have sent it out right after the Governance Retreat, this year because we had a number of new Commissioners, we decided to wait until after the Comprehensive Plan and start of the fiscal year.

I. Adjournment

There being no further matters on the adopted Agenda, the quarterly meeting was adjourned on motion of Commissioner McDonald, seconded by Commissioner Kosmerl at 1:07pm.

Respectfully submitted,

Jerdine Johnson, Secretary

Posted Date: March 31, 2022

CEO Report

Presented by: Bill Carpenter, CEO



Chief Executive Officer Report

- [TOPS Highlight](#)
- Miscellaneous

TOPS Highlight

*Presented by: Bill Carpenter
Chief Executive Officer*

TOPS 2021-2022 Overview

- Transit Operating Performance Scorecard is our way of transparently communicating the Authority's metrics
- TOPS measures the outcomes for our Financial, Customer Satisfaction, Service Quality and Employee Engagement initiatives
- Traditionally the primary measures are:
 - Financial Results vs. Budget
 - Customer Satisfaction Surveys
 - On-Time Performance
 - Employee Surveys
- Because the current fiscal year included the launch of the system redesign for RTS Monroe, the Board approved new, more granular metrics to measure our success (in addition to our primary measures)

TOPS 2021-22 Scorecard

Key Results	Q1	Q2	Q3	Q4
Financial Sustainability	15	15	10	20
Customer Satisfaction	30	35	40	30
Service Quality	55	40	50	40
Employee Engagement	-	10	-	10
	GOAL 100	GOAL 100	GOAL 100	GOAL 100

Reimagine RTS Metrics – Q1 & Q2

Pillar	Q1 Metric <i>(FY 21-22)</i>	Q1 Goal	Q1 Score
Service Quality	On-Time Performance (not scored)	90.5%	91.07%
	Missed Pull-Outs	1	0
	Printed Schedules	90.0%	100.0%
	Staffing & Training	92.0%	100.0%
Pillar	Q2 Metric <i>(FY 21-22)</i>	Q2 Goal	Q2 Score
Cust. Satisfaction	Customer Complaints - Timeliness	99.0%	99.0%
Service Quality	On-Time Performance (not scored)	85.0%	89.49%
	RTS On Demand Ride Fulfillment	85.0%	74.7%
	Pass-Ups	9	3.66
	RTS Access Booking Accuracy	95.0%	98.5%

Reimagine RTS Metrics – Q3 & Q4

Pillar	Q3 Metric <i>(FY 21-22)</i>	Q3 Goal	Q3 Score
Cust. Satisfaction	Customer Complaints - Timeliness	99.0%	99.0%
Service Quality	RTS On Demand Ride Fulfillment	85.0%	75.6%
	RTS Access Booking Accuracy	95.0%	99.8%


Pillar	Q4 Metric <i>(FY 21-22)</i>	Q4 Goal	Q4 Score
Service Quality	RTS On Demand Ride Fulfillment	85.0%	TBD
	RTS Access Booking Accuracy	95.0%	TBD

Chief Executive Officer Report


- TOPS Highlight
- Miscellaneous

NYPTA Transit Awareness Month Virtual Panel with Lawmakers

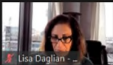
March 1, 2022




Meet the Panel




Bill Carpenter -




Tom Brede - RTS




Lisa Daglian -



Alex Flood (Fah...)



Carm Basile



Tim Kennedy

Nina Orville

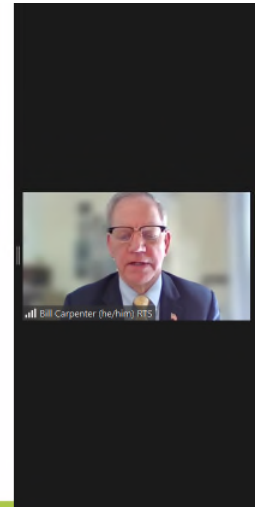
Rochester - Bill Carpenter, RTS; Abigail McHugh-Grifa, Climate Solutions Accelerator

STOA Increase:

- Increase frequency on bus routes
- Add more on demand service
- Extend service day by one hour
- Add routes to expand service and meet growing needs

5-Year Capital Plan:

- Invest in Zero-Emission buses
- Build new and upgrade existing facilities
- Add bus stop amenities



Racism is a Public Health Crisis Coalition Press Conference

March 8, 2022



Federal/State Advocacy

- Several Meetings with Senators and Assemblymembers
 - Assemblymembers Bronson, Clark, Lunsford, Meeks, Hawley
 - Senators Brouk, Cooney, Gallivan
- The Bus Coalition Board Call
- NYPTA Advocacy Briefing and Riders Advocacy Council
- NYPTA Virtual Town Hall
- NYPTA Legislative Committee Call

Contribution to the Industry

- APTA Board of Directors Meeting
- APTA Legislative Conference
- The Bus Coalition 2022 Annual Meeting

RGRTA Stakeholder Meetings

- Genesee Transportation Council Board Meeting
- Meeting with City Council Member Mitch Gruber

Community Involvement

- Urban League of Rochester Powerbroker Meeting
- Meeting with Elevate Rochester
- United Way System Integration Governance Committee Meeting

Financial Report

Presented by: Scott Adair, CFO

RGRTA - Consolidated Budget Status Report (000's) - FY 2021-2022
1/31/2022

Financial Report

<u>Revenues</u>	<u>Budget 2021-22</u>	<u>FYTD 1/31/2022</u>	<u>Projected 3/31/2022</u>	<u>Budget Variance</u>
Total Locally Generated	\$ 16,459	\$ 13,887	\$ 16,283	\$ (176)
Total Government Subsidies	\$ 83,677	\$ 51,954	\$ 86,722	\$ 3,045
Mortgage Tax	\$ 11,557	\$ 14,586	\$ 15,557	\$ 4,000
Grand Total Revenue	\$ 111,693	\$ 80,426	\$ 118,563	\$ 6,869
<u>Expenses</u>				
Personnel				
Salary & Wages	\$ 56,292	\$ 44,217	\$ 55,750	\$ 542
Fringe Benefits	\$ 25,905	\$ 18,539	\$ 25,926	\$ (20)
Total Personnel	\$ 82,197	\$ 62,756	\$ 81,675	\$ 522
Non-Personnel				
Services	\$ 9,921	\$ 6,910	\$ 10,388	\$ (468)
Fuel/Lubricants	\$ 5,591	\$ 3,872	\$ 5,591	\$ -
Parts	\$ 4,026	\$ 2,776	\$ 4,026	\$ -
Other	\$ 9,959	\$ 5,150	\$ 9,887	\$ 71
Total Non-Personnel	\$ 29,496	\$ 18,709	\$ 29,892	\$ (396)
Grand Total Expenses	\$ 111,693	\$ 81,465	\$ 111,568	\$ 125
Net Income/Deficit From Operations & Subsidies	\$ -	\$ (1,039)	\$ 6,995	\$ 6,995

Resolution: RGRTA 5-2022

ADOPTION OF THE 2022-25 COMPREHENSIVE STRATEGIC PLAN AND 2022-23 FINANCIAL PLAN FOR RGRTA AND ITS SUBSIDIARY COMPANIES

WHEREAS, on March 17, Bill Carpenter, Chief Executive Officer, submitted to the Board of Commissioners (hereinafter the “Board”) the proposed 2022-25 Comprehensive Strategic Plan for the Rochester Genesee Regional Transportation containing the proposed Strategic Plan, Operating Initiatives, Financial Plan and Performance Measurements for RGRTA and its subsidiary companies for the fiscal year ending March 31, 2023; and

WHEREAS, Board members have had sufficient opportunities to review the document, ask questions, and obtain additional information, as they deem appropriate; and

NOW, THEREFORE, BE IT RESOLVED, that the Board hereby approves the proposed 2022-25 Comprehensive Strategic Plan. The Comprehensive Strategic Plan contains the Strategic Plan, Operating Initiatives, Financial Plan and Performance Measurements for fiscal year 2022-23; for RGRTA and its subsidiary companies; and further authorizes that the Capital Reserve fund receive up to Three Million Three Hundred Fifty Four Thousand and Three Hundred Ninety Five Dollars (\$3,354,395); said funds to be transferred from (1) the total consolidated budgeted depreciation expense for fiscal year 2022-23 of Three Million Twelve Thousand and Seven Hundred Dollars (\$3,012,700) and (2) the total debt service payment for the RTS Transit Center internal borrowing in the amount of Three Hundred Forty One Thousand Six Hundred Ninety Five Dollars (\$341,695).

CERTIFICATION

The undersigned hereby certifies that the above is an excerpt from the Minutes of a Regular Meeting of the Rochester-Genesee Regional Transportation Authority, which was held on March 17, 2022 and that the Resolution is still in full force and effect.

Donald Jeffries, Chairman

Date: March 17, 2022
Rochester, New York



Resolution Adopting the 2022-25 Comprehensive Strategic Plan & 2022-23 Financial Plan for RGRTA and its Subsidiary Companies

RGRTA 5-2022

*Presented by Bill Carpenter, Chief Executive Officer
Miguel Velazquez, Deputy Chief Executive Officer
Scott Adair, Chief Financial Officer*

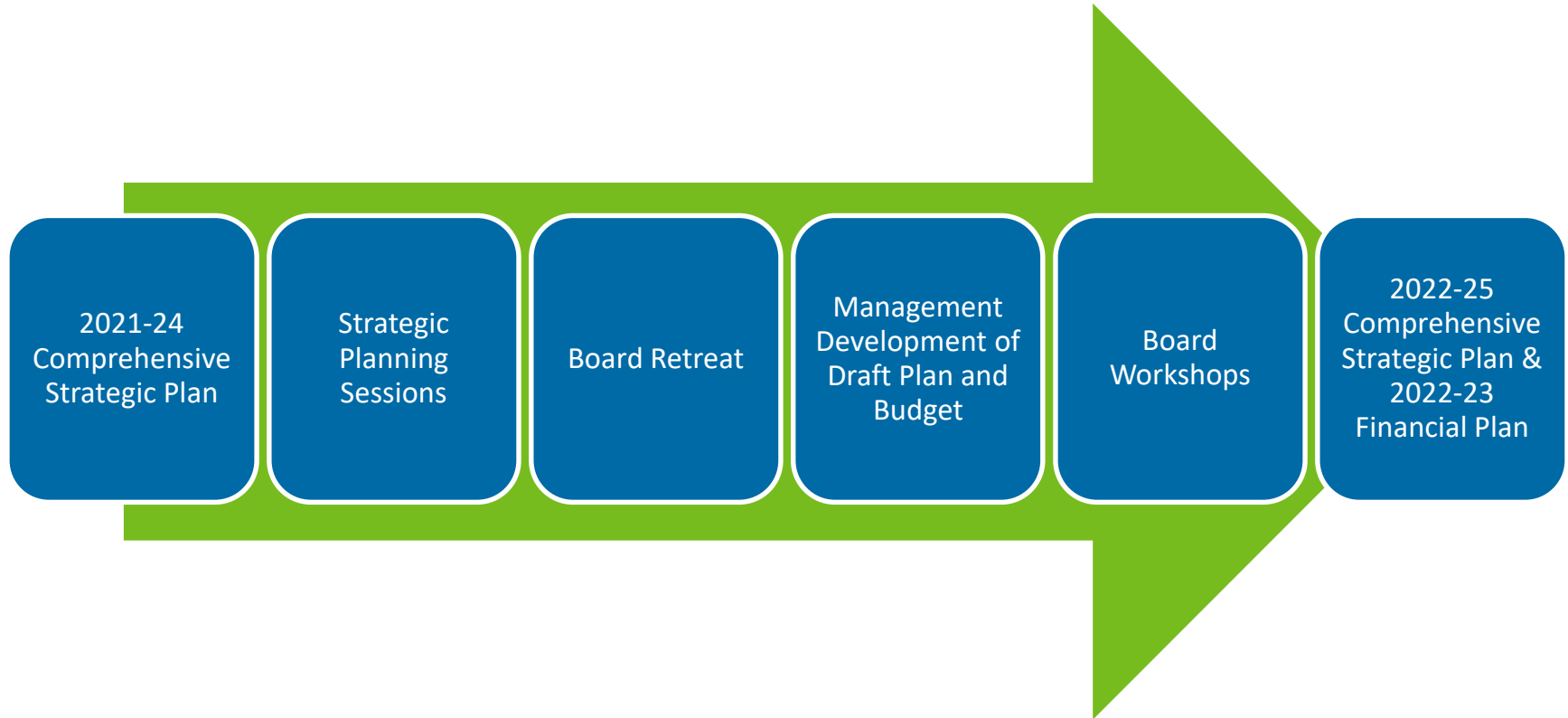
Comprehensive Plan Overview

Presented by: Bill Carpenter, CEO

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Our Collaborative Planning Process

- **3-year horizon (2022 – 2025)**
 - Builds on prior plans and progress to date
- **Input from RGRTA stakeholders**
 - Internal assessment against 2021 Strategic Framework
 - Ongoing input from customers, employees and business partners
 - ABBG benchmark comparisons
 - Department level meetings to identify and develop initiatives
 - Board input from Governance retreat, including on new intent and mission statements
 - Board directed TOPS metrics for new system





- **The New RTS:**
*Innovative Public Transit
for a Better Quality of Life*
 - Represents the reality of our new transit system and the impact of continued growth

Intent, Mission, Values

- **Our INTENT**

We are an innovative mobility provider and climate leader in our industry.

- **Our MISSION**

We provide vital, safe, and sustainable transportation services that connect the community and promote a better quality of life.

- **Our VALUES**

Integrity

Respect

Diversity & Inclusion

Engagement & Collaboration

Agility & Innovation

Performance Focus



Our Core Service:

**Safe, frequent, reliable, connected public transit;
\$1 fare through FY 2022-23**

To fulfill this commitment:

- New system will continue to be based on a fare strategy of \$1 per ride, \$3 per day.

Base Strategy

We are Customer Focused in every market we serve and are reimagining public transit based on their input.

Focused on:

- Ensuring transit is safe for employees and customers
- Fixed routes where there is Density, Diversity and Design
- On Demand service that improves access to transit
- Innovative mobile fare payment and ticketing technology
- Paratransit service that ensures continuation of service
- A new transit system that is more frequent, reliable and connected

Plan Assumptions

- **Funding Trends**
 - Federal funding (Infrastructure Bill) is in place through FFY 2026
 - Governor's proposed budget provides a 13% increase in State Operating Aid
 - Mortgage Recording Tax is projected to fall from current levels
- **Demographics & Population Trends**
- **Business, Higher Education & Employment Trends**
- **Workforce & Succession Planning**
- **RCSD at 2019-2020 levels**
- **Continued embrace of new mobility options**

Plan Highlights (1/2)

- Annual and multi-year initiatives focused on 6 key areas of strategic focus
- TOPS scorecard aligned to new system
- Fare structures updated for FY 2021-22 stay in place
- Involvement in regional initiatives
- Focus on opportunities to grow the new transit system
- Continued focus on employee wellbeing
- Transition to zero-emission vehicles

Plan Highlights (2/2)

Operating Budget:

- Use of Available Unrestricted Net Assets is included in locally generated revenues

Multiyear Budget:

- The Authority has adequate fiscal resources to achieve its goals and balance the operating budget through FY 2023-24

Capital Budget:

- Focuses on zero-emission capital needs and upgrades to regional facilities in the upcoming year
- Supports planning for long-term needs
- Program of projects is fully-funded and fiscally constrained

Operating Plan & Initiatives

*Presented by: Miguel Velazquez,
Deputy CEO*





Engage Employees on the RTS Way

**Engaged employees enthusiastically
embrace our mission and feel
empowered to go above and beyond
while serving our customers**

Tactics: Engage Employees on the RTS Way

Implement New HRIS System:

- Install, test and implement new Human Resources system to improve access and ease of use for employees.

Employee Wellbeing:

- Nurture an inclusive culture of employee total well-being to develop and retain high-performing individuals and teams.

Benefit Plan Education:

- Continue focus on providing employees with the tools and resources they need to be knowledgeable consumers of the RTS benefits plan.

Employee Communication and Engagement:

- Increase communication technology to improve engagement and access to information at RTS Access and the Regional properties.

Financial Sustainability

**We manage our finances to be
successful for the near
and long-term**

Tactics: Financial Sustainability

Cost Containment:

- Ensure cost containment of health insurance costs through monitoring and analysis of claims.

Capital Funding:

- Continuous review of our long-term capital funding needs.

New Facilities (*funding dependent*):

- Design and build a new facility for RTS Access.
- Regional Facilities:
 - RTS Wyoming: construct new facility
 - RTS Seneca: design and construct new facility
 - RTS Genesee & RTS Wayne: reviewing site options

Maximize Community Impact & Value

We are aligning mobility with the community's priorities

Tactics: Maximize Community Impact & Value

Strengthen Community Partnerships:

- Develop and implement new strategy to strengthen partnerships with local governments and community organizations.

Enhance the Customer Experience & Deliver Safe, Quality Service

**We actively engage with our customers
to identify ways to improve their
experience, and then design and deliver
reliable, cost-effective products
consistent with our brand promise**

Tactics: Enhance the Customer Experience & Deliver Safe, Quality Service (1/2)

Expand Bike Share Program:

- Launch phase 2 of HOPR bike share program and integrate rental functionality into the Transit App.

Add Electric Buses to Fleet:

- Increase number of electric buses in fleet to 20.

Study of Rural Circulator:

- Study feasibility of local circulator route in rural villages and cities.

Study of Regional On Demand Service:

- Study feasibility of on demand service in regional counties.

Tactics: Enhance the Customer Experience & Deliver Safe, Quality Service (2/2)

RTS Access Contactless Fare Payment System:

- Replace the CAD/AVL system and implement contactless fares for RTS Access.

Purchase & Reload RTS Go Fares at Retail Outlets:

- Coordinate with community retail outlets to facilitate increased opportunity for customers to purchase and reload RTS Go transit fares.

COVID-19 Safety:

- Continue efforts to keep employees and customers safe.

Provide Innovative Transportation

**We are an innovative transportation
provider that connects communities
to promote a better quality of life**

Tactics: Provide Innovative Transportation

New RTS On Demand Software:

- Replace the current RTS On Demand software to improve operational effectiveness and the customer experience.

New Hylan Drive Connection Hub:

- Design and construct a new Connection Hub to be located at Marketplace Mall in conjunction with construction of the University of Rochester new facility.

New Irondequoit Plaza Connection Hub:

- Identify new site and construct new Connection Hub close to Irondequoit Plaza to replace existing Hub.

Demonstrate Climate Leadership

We embrace our role as a climate leader and actively work with lawmakers and environmental leaders to make public transit a key partner in the community's efforts to combat climate change

Tactics: Demonstrate Climate Leadership

Update Zero-Emission Master Plan:

- Study feasibility of Hydrogen Fuel Cell technology and update Zero-Emission master plan with recommendations from on-route charging study.

On-Route Charging of Electric Buses:

- Finalize study of on-route charging of electric buses.

New Electric Bus Charging Depot:

- Design and build new charging depot for electric buses to help us meet zero-emission bus fleet goals for 2025 and 2035.

FTA Climate Action & Sustainability Plan:

- Coordinate with the FTA to develop a climate action and sustainability plan.

Performance Measurements

*Presented by: Miguel Velazquez,
Deputy CEO*



Current TOPS Scorecard

- **Fiscal Year 2021-22:**
 - TOPS metrics and goals for the current fiscal year are based on the launch of Reimagine RTS.
- **Fiscal Year 2022-23:**
 - We recommend TOPS metrics for the new fiscal year return to pre-COVID measures and maintain RTS On Demand ride fulfillment.

Performance Measurement

Transit Organization Performance Scorecard (TOPS) measures, monitors, & reports “critical to success” metrics.

- **FPI: Financial Performance Index**
 - End of Year Net Income (Deficit)
- **CSI: Customer Service Index**
 - Net Promoter Score (NPS) and Customer Surveys
- **SPI: Service Performance Index**
 - On-Time Performance (OTP)
 - RTS On Demand Ride Fulfillment
- **EEI: Employee Engagement Index**
 - Employee Engagement, Satisfaction

TOPS Q1 & Q3 2022-23 Scorecard

Key Results	Success Indicators	Goal Points
Financial Sustainability	End of Year Net Income	20
Customer Satisfaction	Net Promoter Score (RTS Monroe) Customer Satisfaction (RTS Access & Regionals)	40
Service Quality	On-Time Performance RTS On Demand Ride Fulfillment	40
Employee Engagement	Employee Engagement & Satisfaction	-
		GOAL 100

TOPS Q2 & Q4 2022-23 Scorecard

Key Results	Success Indicators	Goal Points
Financial Sustainability	End of Year Net Income	20
Customer Satisfaction	Net Promoter Score (RTS Monroe) Customer Satisfaction (RTS Access & Regionals)	30
Service Quality	On-Time Performance RTS On Demand Ride Fulfillment	40
Employee Engagement	Employee Engagement & Satisfaction	10
		GOAL 100

2022-23 Financial Plan

Presented by: Scott Adair, CFO



2022-23 Financial Overview

Factors in preparing the Revenue-side of the Budget:

- Governor's proposed budget includes operating aid (largest revenue source) increase of 13%
- Continued use of Available Unrestricted Net Assets (AUNA) which was created by Federal Stimulus funds

Factors in preparing the Expense-side of the Budget:

- Consumer Price Index (CPI) highest in past 40 years
- Employee benefits increasing above CPI (11.2%)

<i>millions</i>	2021-22	2022-23	\$ Change	% Change
REVENUES				
Locally Generated	\$16.5	\$36.9	\$20.4	124.2%
Governmental Subsidies	\$83.7	\$71.8	\$(11.8)	(14.2)%
Mortgage Recording Tax	\$11.6	\$11.8	\$0.2	2.5%
TOTAL REVENUES	\$111.7	\$120.6	\$8.8	7.9%
EXPENSES				
Personnel	\$82.2	\$87.5	\$5.3	6.4%
Non-Personnel	\$29.5	\$33.1	\$3.6	12.3%
TOTAL EXPENSES	\$111.7	\$120.6	\$8.8	7.9%
Net Income (Deficit)	\$ --	\$ --	\$ --	
Appropriated Working Capital	\$ --	\$ --	\$ --	
Net Income (Deficit)	\$ --	\$ --	\$ --	

Multi-Year Budget

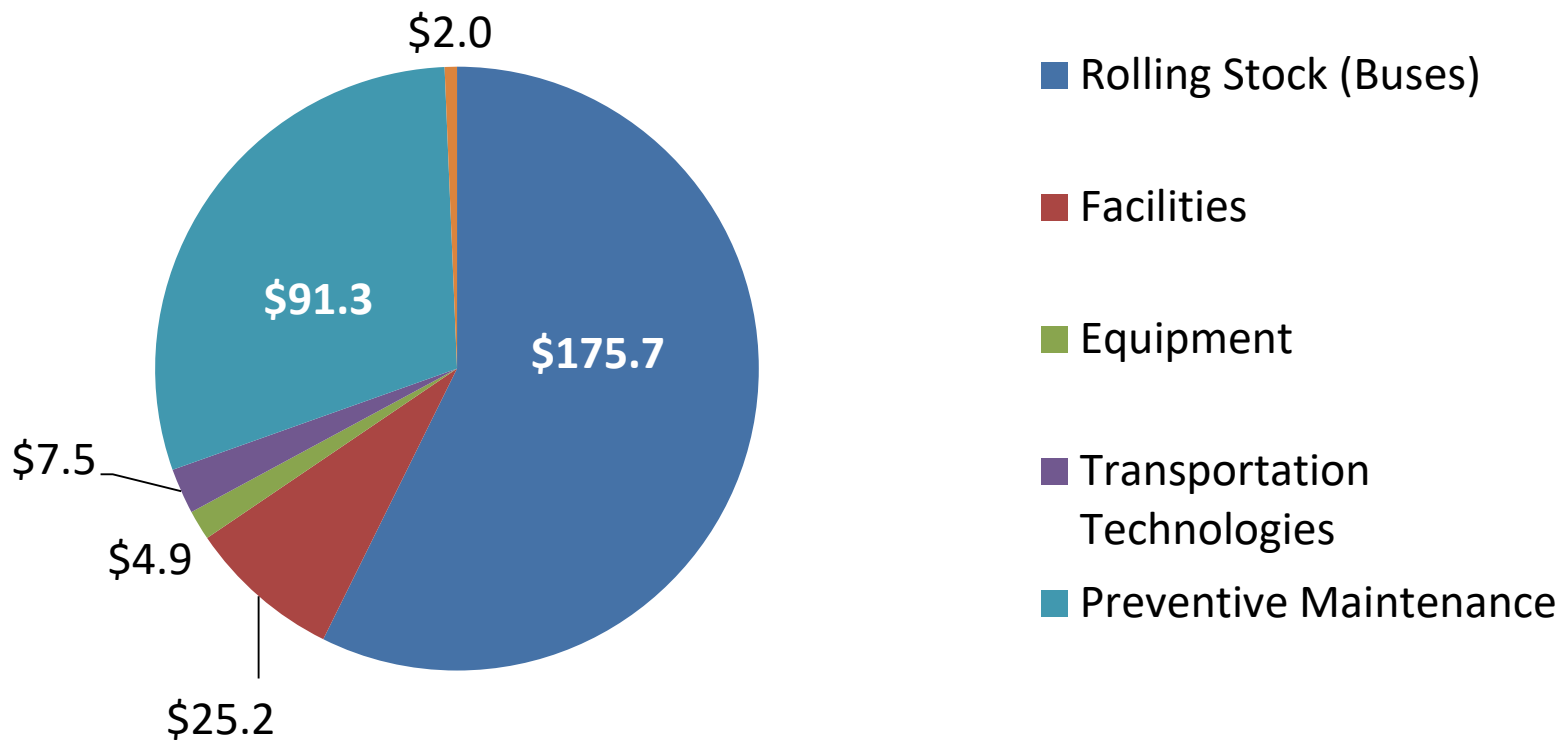
Consolidated Projection FY 2023-24 to 2025-26

<i>Millions</i>	Projected 2021-22*	Budget 2022-23	Projection 2023-24	Projection 2024-25	Projection 2025-26
TOTAL REVENUES	\$113.0	\$120.6	\$93.2	\$92.0	\$92.5
TOTAL EXPENSES	\$111.5	\$120.6	\$127.5	\$135.5	\$143.9
Net Income (Deficit) From Operations & Subsidies	\$ 1.5	\$ -	\$(34.3)	\$(43.5)	\$(51.4)
Estimated Available Unrestricted Net Assets EOY	\$67.5	\$48.3	\$14.0	\$(29.5)	\$(80.8)

* As of January 31, 2022

Ten Year Capital Improvement Plan

Use of Funds by Objects of Expense: \$305.6 Million



Capital Projects: 2022-23

Project Type	Number of Projects	Details on Page
Preventive Maintenance	1	50
Rolling Stock (Buses)	9	50-52
Facilities	3	53
Equipment	2	53
Transportation Technologies	1	54
Other	1	54

Authorized Workforce

	2020-21 Budget	2021-22 Budget	2022-23 Budget
RTS	710	710	719
RTS Access	119	119	121
RTS Genesee	16	16	16
RTS Livingston	27	27	27
RTS Ontario	44	44	50
RTS Orleans	12	12	12
RTS Seneca	14	14	14
RTS Wayne	61	63	63
RTS Wyoming	20	19	20
Total	1,023	1,024	1,042

Summary & Recommendation

Presented by: Bill Carpenter, CEO

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Comprehensive Plan Summary

To embrace our new reality and build on what we have learned from our new system, RTS will:

- Continue monitoring the new system and make adjustments as needed;
- Implement a new HRIS system;
- Continue efforts to meet zero-emission goals for the bus fleet, including exploring Hydrogen Fuel Cell technology;
- Focus on new facilities for RTS Access and several Regional Properties;
- Strengthen engagement with employees, customers and stakeholders;
- Align TOPS goals to our new reality and new system;
- Responsibly manage our finances.

Recommendation

- That the Board of Commissioners approve the proposed 2022-25 Comprehensive Strategic Plan. The Comprehensive Strategic Plan contains the Strategic Plan, Operating Initiatives, Financial Plan and Performance Measurements for fiscal year 2022-23 for RGRTA and its subsidiary companies.



ROCHESTER
GENESEE REGIONAL
TRANSPORTATION
AUTHORITY

BOARD OF COMMISSIONERS AGENDA ITEM COVER SHEET

Board Meeting Date:	March 17, 2022
Presenter:	Dave Belaskas
Subject:	Resolution Authorizing the Award of a Master Task Order Contract for Environmental Review Services
Background:	<p>The Authority requires an engineering firm for environmental review services for capital projects that are planned or anticipated over the next three to five years. The services will relate primarily to seeking and achieving compliance with the New York State Environmental Quality Review Act (SEQRA) and the National Environmental Policy Act (NEPA) for these projects.</p> <p>The Authority sought proposals by issuing a Request for Proposals (RFP) and publicly advertising it in the <u>Rochester Business Journal</u> and <u>New York State Contract Reporter</u> on January 14, 2022.</p> <p>One-hundred twenty (120) suppliers and potential subcontractors were notified of the RFP and four (4) responsive proposals were received on February 7, 2022.</p> <p>An evaluation and systematic scoring process was undertaken based on the following five (5) technical criteria:</p> <ul style="list-style-type: none">• Proposing Firm Qualifications & Experience• Overview of Subcontractors and their Relevant Qualifications & Experience• References• Staff to be Assigned to RGRTA• Compliance with Disadvantaged Business Enterprise (DBE) Goal <p>The Authority scored the firms as follows:</p> <ul style="list-style-type: none">• AKRF, Inc. of New York NY: 100• C&S Engineers, Inc. of Syracuse, NY: 85• LaBella Associates, DPC of Rochester, NY: 81• Ravi Engineering and Land Surveying, P.C. of Rochester NY: 65 <p>As required by the Federal "Brooks Act", a qualification-based award, the Authority determined that AKRF, Inc. submitted a response that was the most favorable and in the best interest of the Authority.</p>

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	AKRF, Inc. appears to be a responsible firm and the fee for the services rendered will be determined to be fair and reasonable based on independent cost estimates prior to award of the task.
Financial Impact:	<p>Expenditures related to this Master Task Order contract shall vary, based on the quantity and type of task-orders issued. However, the maximum assignment of work in each contract year shall not exceed \$200,000.</p> <p>It is anticipated that these expenditures will be funded with Federal (80%), New York State (10%), and local (10%) funds.</p>
Recommendation:	That the Chief Executive Officer or his designee be granted authority to enter into an agreement with AKRF, Inc. for three (3) years with two (2) optional one-year renewals where the maximum assignment of work in each contract year shall not exceed \$200,000.

Resolution: RGRTA 6-2022

RESOLUTION AUTHORIZING THE AWARD OF A MASTER TASK ORDER CONTRACT FOR ENVIRONMENTAL REVIEW SERVICES

WHEREAS, the Authority requires an engineering firm for environmental review services for capital projects that are planned or anticipated over the next three to five years; and

WHEREAS, the Authority sought proposals by issuing a Request for Proposals (RFP) and publicly advertising it in the Rochester Business Journal and New York State Contract Reporter on January 14, 2022; and

WHEREAS, one-hundred twenty (120) suppliers and potential subcontractors were notified of the RFP and four (4) responsive proposals were received on February 7, 2022; and

WHEREAS, the Authority conducted a thorough evaluation of the proposals using the required Federal "Brooks Act" that were received and concluded that AKRF, Inc. submitted a responsive proposal, and they appear to be a responsible firm.

NOW, THEREFORE, BE IT RESOLVED, that the Chief Executive Officer or his designee is authorized to execute a three (3) year master task order contract with AKRF, Inc. where the maximum assignment of work in each contract year shall not exceed \$200,000; and

BE IT FURTHER RESOLVED that the Chief Executive Officer or his designee is authorized to execute two (2) additional one-year terms where the maximum assignment of work in each contract year shall not exceed \$200,000; and

BE IT FURTHER RESOLVED that the Chief Executive Officer or his designee is hereby authorized, empowered, and directed, for and on behalf of the Authority, to perform any and all actions and to execute any and all documents on behalf of the Authority as may be deemed necessary, appropriate or advisable to carry out the intent and purposes of the foregoing resolution.

CERTIFICATION

The undersigned hereby certifies that the above is an excerpt from the Minutes of the Regular Meeting of the Rochester Genesee Regional Transportation Authority which was held on March 17, 2022 and that the Resolution is still in full force and effect.

Donald Jeffries, Chairman

Date: March 17, 2022
Rochester, New York



ROCHESTER
GENESEE REGIONAL
TRANSPORTATION
AUTHORITY

**BOARD OF COMMISSIONERS
AGENDA ITEM COVER SHEET**

Board Meeting Date:	March 17, 2022
Presenter:	Scott Adair
Subject:	Endorsing the FFY 2022 Program of Projects for the Urbanized Area and Authorizing the Filing of Applications for Capital Assistance with the United States Department of Transportation and New York State Department of Transportation.
Background:	<p>In accordance with Federal regulations, the Authority is required to annually adopt a Program of Projects ("POP"), Attachment A. The POP as developed through the Authority's capital planning process represents those projects for which the Authority intends to seek federal funding for a particular Federal Fiscal Year for the urbanized area. The proposed resolution being offered to the Board of Commissioners is for Federal Fiscal Year 2022.</p> <p>The resolution endorses a POP and authorizes staff to conduct a public hearing at which any interested party can offer comments. Comments can also be submitted via the US Postal Service. Any comments that are received will be shared with the Commissioners at the subsequent meeting of the Board for its consideration. In the event that no comments are received, the proposed POP automatically becomes the final POP.</p> <p>Thereafter, as authorized by this resolution the Authority staff will file and execute both Federal and New York State grant applications and subsequent grant agreements.</p>
Financial Impact:	The Federally funded portion of the capital projects listed in the POP require up to a 10 percent Authority match which is funded from the capital reserve fund. The resolution includes budgets for each of the projects with the respective Federal and non-federal matches.
Recommendation:	The Authority endorses the POP and adopt the proposed POP as the final POP if no comments are received. Further, authorize the filing and execution of both Federal and New York State grant applications and subsequent grant agreements.

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Resolution: RGRTA 7-2022

ENDORISING A FFY 2022 PROGRAM OF PROJECTS FOR THE URBANIZED AREA AND AUTHORIZING THE FILING OF APPLICATIONS FOR CAPITAL ASSISTANCE WITH THE UNITED STATES DEPARTMENT OF TRANSPORTATION AND NEW YORK STATE DEPARTMENT OF TRANSPORTATION

WHEREAS, the United States Secretary of Transportation is authorized to make grants for mass transportation projects; and

WHEREAS, the Rochester Genesee Regional Transportation Authority (the "Authority") is seeking to submit grant applications for mass transportation projects to the Secretary of Transportation; and

WHEREAS, the Authority is required to develop a Program of Projects that lists the projects the Authority seeks to implement and to make the Program of Projects available for public review and comment; and

WHEREAS, the grant for financial assistance will impose certain obligations upon the Authority, including a provision requiring the funding of a local share of the cost of the Program of Projects; and

WHEREAS, it is required by the United States Department of Transportation in accordance with the provisions of Title VI of the Civil Rights Act of 1964, as amended, that in connection with the filing of an application for assistance, the applicant give an assurance that it will comply with Title VI of the Civil Rights Act of 1964 and the United States Department of Transportation thereunder; and

WHEREAS, it is the goal of the Authority that disadvantaged business enterprises be utilized to the fullest extent possible in connection with these projects, and that definite procedures be established and administered to ensure that disadvantaged businesses shall have the maximum feasible opportunity to compete for contracts when procuring construction, supplies, equipment, or consultant and other services.

NOW, THEREFORE, BE IT RESOLVED by the Authority that:

1. The attached proposed Program of Projects is endorsed by the Authority for the use of Section 5307 & 5339, funds made available by the Federal Transit Administration for federal fiscal year 2022 and carryover funding from prior federal fiscal years.
2. The Chief Executive Officer or his designee is authorized to publish a Notice of Public Hearing, inviting the public and private transportation providers to comment upon the application and hold such hearing. If no comments are received in response to this Public Hearing, the proposed Program of Projects shall become the Authority's final Program of Projects.
3. The Chief Executive Officer or his designee is authorized to execute and file and/or amend any necessary application on behalf of the Authority for matching funds or supplemental

funding for this Program of Projects with the United States Department of Transportation and the New York State Department of Transportation.

4. The Chief Executive Officer or his designee is authorized to execute and file with such applications, and assurance or any other document required by the United States Department of Transportation effectuating the purpose of Title VI of the Civil Rights Act of 1964.
5. The Chief Executive Officer or his designee is authorized to furnish such additional information as the United States Department of Transportation or the New York State Department of Transportation may require in connection with the applications for this Program of Projects and/or the amended Program of Projects.
6. The Chief Executive Officer or his designee is authorized to set forth and execute affirmative disadvantaged business policies in connection with the Program's procurement needs.
7. The Chief Executive Officer or his designee is authorized to execute grant contract agreements, amendatory or supplemental grant contract agreements, and related documents on behalf of the Authority with the United States Department of Transportation, Federal Transit Administration and the New York State Department of Transportation for aid in the financing of the elements of the Program of Projects.
8. The non-federal share of this Program of Projects will be derived from New York State legislated programs, from local constituent governments as required by State law and from the Authority.
9. The Chief Executive Officer or his designee is hereby authorized, empowered and directed, for and on behalf of the Authority; to perform any and all actions and to execute any and all documents on behalf of the Authority as may be deemed necessary, appropriate or advisable to carry out the intent and purposes of the foregoing resolution.
10. This Resolution shall apply, in its entirety, to this Program of Projects, as approved by the Authority's Board for execution.

CERTIFICATION

The undersigned hereby certifies that the above is an excerpt from the Minutes of a Regular Meeting of the Rochester-Genesee Regional Transportation Authority, which was held on March 17, 2022 and that the Resolution is still in full force and effect.

Donald Jeffries, Chairman

Date: March 17, 2022
Rochester, New York

ROCHESTER GENESEE REGIONAL TRANSPORTATION AUTHORITY
Proposed Program of Projects - FFY 2022

Project Description	FFY 2022 5307 & 5339 Allocation & Prior Unobligated Funds (Federal Share)	FFY 2022 Non-Federal Share	Total Estimated Project Funding
Preventive Maintenance	\$ 12,123,778	\$ 3,030,945	\$ 15,154,723
Replace 27 Diesel Transit Buses	\$ 5,284,337	\$ 9,906,242	\$ 15,190,579
Replace 9 Diesel Transit Buses	\$ 3,403,516	\$ 6,015,046	\$ 9,418,562
RTS Access Facility Property Acquisition & Final Design	\$ 2,446,661	\$ 3,453,339	\$ 5,900,000
Connection Hub Design, Land Acquisition & Construction	\$ 2,053,002	\$ 1,336,999	\$ 3,390,001
Replace 10 Paratransit Buses	\$ 792,771	\$ 198,193	\$ 990,964
Add 10 On Demand Vehicles	\$ 764,400	\$ 191,100	\$ 955,500
Garage D Design & Environmental Review	\$ 600,000	\$ 150,000	\$ 750,000
Associated Transit Improvements	\$ 128,231	\$ 32,058	\$ 160,289



ROCHESTER
GENESEE REGIONAL
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BOARD OF COMMISSIONERS AGENDA ITEM COVER SHEET

Board Meeting Date:	March 17, 2022
Presenter:	James Stack
Subject:	Resolution Authorizing GTCS, Inc. to Execute a Contract for Professional Services to be rendered to the Genesee Transportation Council for the City of Rochester Active Transportation Master Plan
Background:	<p>The Genesee Transportation Council (GTC) Unified Planning Work Program (i.e., Operating Budget) for the fiscal year 2021-2022 includes Task 8769, City of Rochester Active Transportation Master Plan (the "Project"). The Project will update the 2012 <i>Bicycle Master Plan</i>; prioritize recommend actions listed in the <i>Comprehensive Access and Mobility Plan</i> and the <i>Rochester 2034 Comprehensive Plan</i> for implementation; create a new plan to guide pedestrian improvements; and identify strategic multi-use trail planning that complements the existing pedestrian and bicycle networks. GTC had previously bid this project but was unable to reach agreement with the selected vendor on contract terms. GTC determined that it would be appropriate to begin the procurement process over.</p> <p>GTC issued a new Request for Proposals (RFP) for the Project in early December of 2021. A total of twenty-nine (29) Request for Proposals packages were distributed. Five (5) proposals were received by the January 20, 2022 deadline.</p> <p>The consultant selection committee reviewed the submissions and met for deliberation and selection on February 4, 2022. The consultant selection committee scored the candidates (all of which proposed the previous time) as follows:</p> <ul style="list-style-type: none">• Barton & Loguidice 70• Bergmann 72• Nelson\Nygaard 80

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	<ul style="list-style-type: none"> • Stantec 71 • Toole Design 81 <p>The consultant selection committee recommends that the team led by Toole Design be awarded the contract for the Project.</p>
Financial Impact:	<p>Expenses related to the Project shall not exceed \$180,000 and are included in the 2021-2022 GTC Operating Budget.</p> <p>The Project is programmed with \$150,000 from federal Metropolitan Planning Funds allocated to GTC and \$30,000 cash match from the City of Rochester.</p>
Recommendation:	<p>That the Chief Executive Officer, on behalf of GTCS, Inc., be granted authority to enter into an agreement with Toole Design to conduct the City of Rochester Active Transportation Master Plan.</p>

Resolution: GTCS 2-2022

RESOLUTION AUTHORIZING GTCS, INC. TO EXECUTE A CONTRACT FOR PROFESSIONAL SERVICES TO BE RENDERED TO THE GENESEE TRANSPORTATION COUNCIL FOR THE CITY OF ROCHESTER ACTIVE TRANSPORTATION MASTER PLAN

WHEREAS, continuing contracts are in place between GTCS, Inc. and the State of New York enabling the Genesee Transportation Council (GTC) to carry out planning tasks assigned to it under an annually developed Unified Planning Work Program (UPWP); and

WHEREAS, said UPWP for the fiscal year 2021-2022 includes Task 8769, City of Rochester Active Transportation Master Plan (the "Project"), to update the 2012 *Bicycle Master Plan*, recommend actions listed in the *Comprehensive Access and Mobility Plan*, and the *Rochester 2034 Comprehensive Plan* for implementation, create a new plan to guide pedestrian improvements, and identify strategic multi-use trail planning that complements the existing pedestrian and bicycle networks; and

WHEREAS, GTC needs to acquire professional services in order to support the Project; and

WHEREAS, GTC previously received authorization to enter into a contract for the Project via Resolution GTCS 4-2021; and

WHEREAS, GTC was not able to come to agreement on a contract for the Project; and

WHEREAS, GTC determined it was in our best interest to release a new Request for Proposals for the Project; and

WHEREAS, GTC publicly advertised for qualifications for professional services in the New York State Contract Reporter on December 10, 2021, in the Rochester Business Journal on December 17, 2021, and submitted for advertisement in the Minority Reporter on December 6, 2021; and

WHEREAS, GTC distributed twenty-nine (29) Request for Proposals (RFP) packages and received five (5) proposals complying with the requirements of the RFP; and

WHEREAS, based on its evaluation of the proposals, the consultant selection committee concluded that Toole Design Group, LLC and its sub-consultants are qualified to provide the needed services; and

WHEREAS, GTCS, Inc. is a subsidiary of RGRTA, and serves as the fiscal agent for GTC; and

WHEREAS, pursuant to the Memorandum of Understanding between GTCS, Inc. and GTC dated April 30, 1999, GTC is authorized to accept, develop, and administer contracts for GTC work program related activities, provided the requirements in Section II (E) (3) of the Memorandum of Understanding are fulfilled.

NOW, THEREFORE, BE IT RESOLVED that the Chief Executive Officer or his designee is authorized to enter into a contract, on behalf of GTCS, Inc., for the City of Rochester Active

Transportation Master Plan with Toole Design Group, LLC in an amount not to exceed One-hundred Eighty Thousand Dollars (\$180,000) to obtain the professional services necessary to accomplish the Project provided that he is reasonably satisfied that the terms and conditions of Section II (E) (3) of the Memorandum of Understanding have been or will be fulfilled.

BE IT FURTHER RESOLVED that GTCS, Inc. is authorized to make payments under such a contract upon receipt of all certifications required under Section II (E) (3) of the Memorandum of Understanding, subject to reimbursement by GTC upon receipt of the above referenced grant funds, all as required under the Memorandum of Understanding; and

BE IT FURTHER RESOLVED that the Chief Executive Officer or his designee is hereby authorized, empowered, and directed, for and on behalf of GTCS, Inc., to perform any and all actions and to execute any and all documents on behalf of GTCS, Inc. as they may deem necessary, appropriate or advisable to carry out the intent and purposes of the foregoing resolution.

CERTIFICATION

The undersigned hereby certifies that the above is an excerpt from the Minutes of a Regular Meeting of the Rochester-Genesee Regional Transportation Authority, which was held on March 17, 2022 and that the Resolution is still in full force and effect.

Donald Jeffries, Chairman

Date: March 17, 2022
Rochester, New York



ROCHESTER
GENESEE REGIONAL
TRANSPORTATION
AUTHORITY

BOARD OF COMMISSIONERS AGENDA ITEM COVER SHEET

Board Meeting Date:	March 17, 2022
Presenter:	James Stack
Subject:	Resolution Authorizing GTCS, Inc. to Execute a Contract for Professional Services to be rendered to the Genesee Transportation Council for the Regional Village Service Study.
Background:	<p>The Genesee Transportation Council (GTC) Unified Planning Work Program (i.e., Operating Budget) for the fiscal year 2021-2022 includes Task 8543, The Rural Village and City Local Route Study (the "Project"). The Project will identify the best way to deliver public transportation to twenty-seven (27) villages specified in the study area and will determine if identified best practices match the service currently provided in each location.</p> <p>GTC requires a professional services firm in order to carry out the Project. A total of fifteen (15) Request for Proposals packages were distributed. Three (3) proposals were received by the December 9, 2021 deadline. The consultant selection committee reviewed the submissions and invited two firms for interviews.</p> <p>Interviews were conducted on February 2 and 3, 2022. Following the entirety of the selection process, the consultant selection committee scored the candidates as follows:</p> <ul style="list-style-type: none">• IBI Group 63• Via Mobility 76• WSP 60 <p>The consultant selection committee recommends that Via Mobility be awarded the contract for the Project.</p>
Financial Impact:	Expenses related to the Project shall not exceed \$100,000 and are included in the 2021-2022 GTC Operating Budget.

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	The Project is programmed with \$100,000 from federal Metropolitan Planning Funds allocated to GTC.
Recommendation:	That the Chief Executive Officer, on behalf of GTCS, Inc., be granted authority to enter into an agreement with via Mobility to conduct the Regional Village Service Study.

Resolution: GTCS 3-2022

RESOLUTION AUTHORIZING GTCS, INC. TO EXECUTE A CONTRACT FOR PROFESSIONAL SERVICES TO BE RENDERED TO THE GENESEE TRANSPORTATION COUNCIL FOR THE REGIONAL VILLAGE SERVICE STUDY

WHEREAS, continuing contracts are in place between GTCS, Inc. and the State of New York enabling the Genesee Transportation Council (GTC) to carry out planning tasks assigned to it under an annually developed Unified Planning Work Program (UPWP); and

WHEREAS, said UPWP for the fiscal year 2021-2022 includes Task 8543, The Rural Village and City Local Route Study (the "Project"), to establish a clear vision for a safe, comfortable, and connected active transportation network for the County, discover opportunities for network expansion and improvement, and develop implementation strategies; and

WHEREAS, GTC needs to acquire professional services in order to support the Project; and

WHEREAS, GTC publicly advertised for qualifications for professional services in the New York State Contract Reporter on November 5, 2021, in the Rochester Business Journal on November 5, 2021, and submitted for advertisement in the Minority Reporter on October 29, 2021; and

WHEREAS, GTC distributed fifteen (15) Request for Proposals (RFP) packages and received three (3) proposals complying with the requirements of the RFP; and

WHEREAS, based on its evaluation of the proposals, the consultant selection committee concluded that Via Mobility is qualified to provide the needed services; and

WHEREAS, GTCS, Inc. is a subsidiary of RGRTA, and serves as the fiscal agent for GTC; and

WHEREAS, pursuant to the Memorandum of Understanding between GTCS, Inc. and GTC dated April 30, 1999, GTC is authorized to accept, develop, and administer contracts for GTC work program related activities, provided the requirements in Section II (E) (3) of the Memorandum of Understanding are fulfilled.

NOW, THEREFORE, BE IT RESOLVED that the Chief Executive Officer or his designee is authorized to enter into a contract, on behalf of GTCS, Inc., for the Regional Village Service Study with Via Mobility in an amount not to exceed One-hundred Seventy Thousand Dollars (\$100,000) to obtain the professional services necessary to accomplish the Project provided that he is reasonably satisfied that the terms and conditions of Section II (E) (3) of the Memorandum of Understanding have been or will be fulfilled.

BE IT FURTHER RESOLVED that GTCS, Inc. is authorized to make payments under such a contract upon receipt of all certifications required under Section II (E) (3) of the Memorandum of Understanding, subject to reimbursement by GTC upon receipt of the above referenced grant funds, all as required under the Memorandum of Understanding; and

BE IT FURTHER RESOLVED that the Chief Executive Officer or his designee is hereby authorized, empowered, and directed, for and on behalf of GTCS, Inc., to perform any and all

actions and to execute any and all documents on behalf of GTCS, Inc. as they may deem necessary, appropriate or advisable to carry out the intent and purposes of the foregoing resolution.

CERTIFICATION

The undersigned hereby certifies that the above is an excerpt from the Minutes of a Regular Meeting of the Rochester-Genesee Regional Transportation Authority, which was held on March 17, 2022 and that the Resolution is still in full force and effect.

Donald Jeffries, Chairman

Date: March 17, 2022
Rochester, New York